Agency Name: Alcoholics Anonymous

General Description: Alcoholics Anonymous is a voluntary, worldwide fellowship of men and women from all walks of life who meet together attain and maintain sobriety.

Main Location Address: Check website Freeport District 72 for site dates & times of meetings.

Phone: Call 1-800-452-7990 24 hours/7 days per week for information.

Web Site: www.aa-nia.org

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<tr>
<th>CITY</th>
<th>LOCATION</th>
<th>ADDRESS</th>
<th>Meeting Times</th>
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<td>SUNDAY</td>
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<tr>
<td>Freeport</td>
<td>Sojourn House</td>
<td>656 N. Turner</td>
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<td>Freeport ALANO Club</td>
<td>225 N. Cherry</td>
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<td>Freeport</td>
<td>Prince of Peace</td>
<td>2700 W. Stephenson</td>
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<td>Lena</td>
<td>United Methodist Church</td>
<td>118 E. Mason</td>
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<td>Pearl City</td>
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<td>565 N. Turner</td>
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</table>
**Agency Name:** American Red Cross  
**Phone:** 815-233-0011  
**Fax:** 815-233-0019  
**Web Site:** [www.redcross.org/nwil](http://www.redcross.org/nwil)  

**General Description:** Services to members of the U.S. Military and their families, and provides food, shelter, clothing and other necessities victims of disaster. CPR/AED/First Aid Certification classes. Blood services, Babysitting training.

**Mission Statement:** The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.

**Main Location:** 224 W. Galena  
Freeport, IL 61032

| Service 1 of 3 | Service Name: Disaster Services | United Way Affiliate? Yes | Description: Focuses on meeting people’s immediate emergency disaster-caused needs. When a disaster strikes, the Red Cross provides shelter, food, and health and mental health services to address basic human needs. Disaster relief is also given to family members affected by disaster to enable them to resume their normal daily activities independently. | Location: 727 N. Church St.  
Rockford, IL 61103 | Phone: (815)963-8471 | Handicap Accessible? Yes | Fees: None | Operating Hours: 8:30 a.m. - 4:30 p.m. (24 hour answering service) | Languages Supported: English & volunteer interpreters |
Service 2 of 3
Service Name: Services to Armed Forces

United Way Affiliate?: Yes

Description: Red Cross allows military members stationed all over the world to send messages to loved ones back home during an emergency or other important events. Families at home can also reach service personnel in the event of an emergency. Provides access to financial assistance, counseling and assistance to veterans.

Location: 727 N, Church St.
Rockford, IL 61103

Handicap Accessible?: Yes

Fee: None

Phone: 877-272-7337

E-mail: amber.macgrath@redcross.org

Operating Hours: 8:30 a.m. - 4:30 p.m. (24 hour answering service)

Languages Supported: English & volunteer interpreters

Service 3 of 3
Service Name: Health and Safety Training

United Way Affiliate?: Yes

Description: Training for lay persons ranges from first aid, CPR, AED, swimming, HIV/AIDS education, caregiver programs, babysitter training and pet first aid. Training for the professional rescuer (lifeguarding) and health care provider.

Location: 224 W. Galena
Freeport, IL 61032

Handicap Accessible?: Yes

Fee: Contact Red Cross for fees

Contact Name: Lisa Lasalla

Phone: 800-RED CROSS ext. 3
Fax: 815-233-0019
Web: www.redcross.org
Operating Hours: 8:30 a.m. - 4:30 p.m.
Languages Supported: English & volunteer interpreters
Agency: Amity Society of Freeport, Inc

Service Name: Amity’s Attic

United Way Affiliate: Yes

Description: Quality retail store featuring new and gently used items such as: clothing, household, books, media, toys, jewelry, art, collectibles, novelties, and others. Donations are gratefully accepted.

Location: 22 W. Main St.
Freeport, IL 61032

Accessible: Yes

Eligibility: None

Documents: None

Fees: All items have price tags

Other Requirements: None

Contact Name: Beth Slade

Contact Position: Store Manager

Phone: 815-232-8581

Contact Notes: The store is located next to Wagners Office Supplies, around the corner from Van Buren.

Operating Hours: Tuesday-Wednesday-Thursday 10 a.m. – 4 p.m.
Friday 10 a.m. – 1 p.m.
First Saturday of the month 9 a.m. – 1 p.m.

Languages Supported: English
Agency: Amity Society of Freeport, Inc

Service Name: Amity Daycare & Learning Center

United Way Affiliate: Yes

Description: Amity is a NAEYC Accredited learning center that provides educational childcare, Pre-School, and before and after school services. Amity is a partnership of volunteers, professional staff and families working together to insure that quality early childhood education, school age programs and parent support services are available to all families on an equitable bases.

Location: 511 S. Liberty Ave
Freeport, IL 61032

Accessible: Yes

Eligibility: Parents should be working or attending school

Documents: Application, birth certificate, physical, check stubs or class schedule.

Fees: All fees are based on parent income. We do accept state subsidy.

Other Requirements: Special requirements may be required depending on the age of the child.

Contact Name: Priscilla McLin

Contact Position: Program Director

Phone: 815-233-0015

Contact Notes: Amity is located on the second floor of the King Community Campus, Suite 226

Operating Hours: Monday - Friday 6:30 a.m. – 5:30 p.m.

Languages Supported: English / Bilingual aid available if needed
Agency: Bethesda Lutheran Communities

Description: Licensed residential and supported living facilities

Mission Statement: To enhance the lives of people with intellectual and developmental disabilities through services that share the good news of Jesus Christ.

United Way Affiliate: No

Description:

Location: 1776 Hance Drive, Freeport, IL 61032

Accessible: Yes

Eligibility: Developmentally Delayed individuals

Contact Name: Katherine Dunbar, 1905 Montana Dr., Suite 10, Springfield, IL 62704

Contact Position: Regional Director

Phone: 217-787-9640

Fax: 

E-mail: Katherine.dunbar@mailblc.org

Operating Hours:

Languages Supported: English
Agency: Boys & Girls Club of Freeport & Stephenson County

Description: A community based organization that provides a safe and positive environment in which youth of all backgrounds will find fun and stimulating programs designed to develop their minds, bodies and character.

Service 1 of 1
Service Name: CORE Programs

United Way Affiliate: Yes

Description: Core Programs engage youth in activities with adults, peers and family members that enable youth to enhance self-esteem and to develop their full potential. Based on physical, emotional, cultural and social needs and interest of boys & girls, and recognizing developmental principles, the Club offer diversified program activities in five areas: (1) Character Development and Leadership Development; (2) Education and Career Development; (3) Health and Life Skills; (4) The Arts; and (5) Sports, Fitness, and Recreation.

Location: 511 S. Liberty
Freeport, IL 61032

Accessible: Yes

Eligibility: Youth 6 - 18 years old

Phone: 815-233-1600
Fax: 815-233-1603

Contact Name: James Rhyne
Contact Position: Executive Director

E-mail: jrhynjunjr@hotmail.com
Webpage: www.bgcfreeport.org

Office Hours: Monday – Friday, 10:00 a.m. – 5:00 p.m.

Program Hours: Monday – Friday, 4:00 p.m. – 8:00 p.m., Saturday, November - March TBD

Languages Supported: English
Agency: BRIDGE Ministry

Description: Distribution of furniture and major appliances, items free of charge for those in need.

Mission Statement: BRIDGE Ministry exists to share God’s love with our community through the provision of major appliances and furniture items to the under resourced. Referrals can come through other agencies or churches.

United Way Affiliate: No

Location: 604 S. Adams Ave.
Freeport, IL 61032

Accessible: Yes

Eligibility: Applications need to be completed. Referrals are accepted. There are no funds for assistance with rent, utilities or food.

Fees: None

Contact Name: Gene Koning or Bruce Haro

Contact Position: Coordinator

Phone: 815-297-7965

Fax: 815-233-1631

Operating Hours: By appointment

Languages Supported: English, Spanish upon request
Agency: Child and Family Connections – Regional Office of Education

United Way Affiliate: No

Description: Provides developmental services for children birth-to-three years old with known or suspected developmental delays. Services include evaluations as needed, eligibility determination, service planning, and access to a variety of services based on need. Services may include speech therapy, physical therapy, occupational therapy, developmental therapy, service coordination, transportation, nutrition services, nursing services, counseling and social work, vision services audiology, assistive technology, and/or medical diagnostics as needed.

Location: 27 S. State Ave., Suite 101
Freeport, IL 61032

Accessible: Yes

Credentials: All professional providers have credentials through the Illinois Department of Human Services.

Fees: No fees for evaluations and eligibility determination. Some services are free. Sliding fees for some direct services.

Contact Position: Secretary/Support Personnel

Phone: 815-297-1041 or 888-297-1041

Fax: 815-297-9032

Operating Hours: Monday-Friday, 8:00 a.m. – 4:00 p.m. (Others by appointment)

Languages Supported: English, Spanish. Translators are available with prior notice.
Agency: Children’s Dyslexia Center of Northwest Illinois

Description: The Children's Dyslexia Center is one of 52 centers funded by the 32nd degree Scottish Rite of the Masons. Using the Orton Gillingham method, we tutor children with Dyslexia and other Learning Disabilities.

Service 1 of 1
Service Name: Children’s Dyslexia Center – NW IL

United Way Affiliate: No

Description: The Children's Dyslexia Center is one of 49 centers funded by the 32nd degree Scottish Rite of the Masons. Using the Orton Gillingham method, we tutor children with Dyslexia and other Learning Disabilities.

Location: 305 W. Stephenson St. Freeport, IL 61032

Accessible: Yes

Credentials: Our tutor training program is accredited by both the International Multisensory Structured Language Education Council (IMSLEC) and the International Dyslexia Association (IDA).

Eligibility: Formal testing must be conducted before the Children's Learning Center can begin tutoring. Once this evaluation is completed, the parent should contact the Learning Center Director, who will send an application to be completed and returned with supporting information.

Documents:

Contact Name: Patricia Ludwig

Contact Position: Center Director

Phone: 815-801-1274

Fax:

E-mail: freeportmmlc@gmail.com

Operating Hours: Tuesday – Thursday 2:30 – 7:30pm

Languages Supported:
Agency: Children’s Home + Aid

Description: Statewide, private, non-sectarian child welfare agency.

Mission Statement: Children’s Home + Aid is a voluntary non-profit, non-sectarian, statewide organization with programs and services designed to meet the need of children, their families, and their communities, and to respect the diversity they represent. Children’s Home + Aid’s programs and services promote social, emotional, environmental, and developmental health and growth. Children’s Home + Aid envisions a safe, stable and nurturing family for every child, is recognized as a leader in initiating and providing quality services, and supports public policies.

Service 1 of 5
Service Name: Adoption Preservation

United Way Affiliate: Yes

Description: This program provides a wide range of free community-based services to adoptive families and families with children in subsidized guardianship who are in crisis, or risk of dissolution. These services include: crisis intervention, intensive, short-term, family-centered counseling services on an outreach basis; case-managed community services; and referral to other community resources. Treatment and support groups are provided for these parents and their children.

Location: 910 2nd Ave.
Rockford, IL 61104

Accessible: Yes

Credentials: Children’s Home + Aid is a licensed, child welfare agency in the State of Illinois. Children’s Home + Aid is accredited by the Council on Accreditation of Services for Families and Children.

Fees: Free to any family with adoptive children or children in subsidized guardianship.

Contact Position: Adoption Preservation Counselor

Phone: 815-962-1043

Fax: 815-962-1272

Operating Hours: Monday - Friday, 8:45 a.m. – 5:00 p.m.

Languages Supported: English
Service 2 of 5
Service Name: Adoption Services

United Way Affiliate: Yes

Description: Children’s Home + Aid offer four services through which potential adoptive families can adopt: International, Special Needs, Domestic Infant, and Private/Identified. When adopting through our services, families are given guidance and direct support from their adoption worker. Their worker will answer any questions and will walk them through their adoption journey. We also offer training for all families enrolled in one of our adoption services, along with foster home licensing.

Location: 910 2nd Ave.
Rockford, IL 61104

Accessible: Yes

Credentials: Children’s Home + Aid is a licensed, child welfare agency in the State of Illinois. Children’s Home + Aid is accredited by the Council on Accreditation of Services for Families and Children. All of Children’s Home + Aid’s adoption and pregnancy counseling staff are highly trained professionals with masters degrees, including several with state licensure.

Fees: Effective February 2002 – Including, but not limited to, individualized caseworker services, medical expenses for infant and mother, temporary care for infant, pregnancy counseling, outreach, recruitment, advertising, other support services and operational expenses: (1) For adoptive families requesting and with whom we place a DOMESTIC INFANT. ** A non-refundable fee of $500 will be paid at the time an application is accepted. ***A non-refundable home study fee...

Eligibility: Any Parent

Contact Name: Peggy Franklin

Contact Position: Adoption Supervisor

Phone: 815-962-1043

Fax: 815-962-1272

E-mail: pfrankli@childrenshomeandaid.org

Operating Hours: Monday - Friday, 8:45 a.m. – 5:00 p.m.
Service 3 of 5
Service Name: Pregnancy and Early Parent Counseling

United Way Affiliate: Yes

Description: Pregnancy and Early Parent Counseling (PEPC) offers confidential counseling with women and their families who experience and unplanned pregnancy. When the birth parents have decided on a plan, the agency provides parenting skills training or offers adoption placement. In either instance, support is given long after the baby is born. Home visits are also available.

Location: 910 2nd Ave.
Rockford, IL 61104

Accessible: Yes

Credentials: Children’s Home + Aid is a licensed, child welfare agency in the State of Illinois. Children’s Home + Aid is accredited by the Council on Accreditation of Services for Families and Children.

Fees: No fees are required from individuals or families, except pregnancy counseling services in relation to identifies adoptions. A fee of $100 per hour will be charged for this exception.

Contact Name: Peggy Franklin

Contact Position: PEPC Worker

Phone: 815-962-1043

Fax: 815-962-1272

E-mail: pfrankli@childrenshomeandaid.org

Operating Hours: Monday - Friday, 8:45 a.m. – 5:00 p.m.

Languages Supported: English

Service 4 of 5
Service Name: Traditional and Relative Foster Care

United Way Affiliate: Yes
Description: Traditional and relative foster homes care for abused and neglected children between the ages of birth and 18 years who cannot, at this time be left safely in their homes. These children are placed in a foster home with a family who is willing to take on the responsibility of temporarily caring for the children until a permanent plan can be arranged for the child. The goal of foster care is to provide opportunities for healing, growth, and development.

Location: 910 2nd Ave.
Rockford, IL 61104

Accessible: Yes

Credentials: Children’s Home + Aid is a licensed, child welfare agency in the State of Illinois. Children’s Home + Aid is accredited by the Council on Accreditation of Services for Families and Children.

Fees: None

Eligibility: Any Parent

Contact Name: Patty York or Kathie Larson

Contact Position: Foster Care Recruiter

Phone: 815-962-1043

Fax: 815-962-1272

E-mail: klarson@childrenshomeandaid.org
pyork@childrenshomeandaid.org

Operating Hours: Monday - Friday, 8:45 a.m. – 5:00 p.m., 24 hours on-call support is available for existing clients.

Languages Supported: English

Service 5 of 5
Service Name: Specialized Foster Care

United Way Affiliate: Yes

Description: Children’s Home + Aid’s specialized foster care programs offer intensive therapeutic services to children ages 5-19 who are DCFS wards. Children in these programs have moderate to severe emotional, behavioral, and developmental problems and can only enter these programs with prior DCFS approval. They are usually having problems in a traditional or
relative foster home or are being referred to Children’s Home + Aid by a residential center. Our therapists/case managers offer extensive services to the child, and foster parents.

**Location:**
910 2nd Ave.
Rockford, IL 61104

**Accessible:**
Yes

**Credentials:**
Children’s Home + Aid is a licensed, child welfare agency in the State of Illinois. Children’s Home + Aid is accredited by the Council on Accreditation of Services for Families and Children.

**Fees:**
None

**Eligibility:**
Prospective treatment and specialized foster families must meet DCFS Foster Home Licensing Standards. These requirements include attending an orientation meeting and screening interview, completing the required 33 hour pre-service training class, completing the 18 hour treatment foster care training and completing comprehensive interviews and evaluations.

**Contact Name:**
Joann Hagstrom

**Contact Position:**
Foster Care Recruiter

**Phone:**
815-962-1043

**Fax:**
815-968-1272

**E-mail:**
jhagstro@childrenshomeandaid.org

**Operating Hours:**
Monday - Friday, 8:45 a.m. – 5:00 p.m., 24 hour on-call support is available for existing clients.

**Languages Supported:**
English
Agency: Consumer Credit Nationwide

Description: Provide debt and budget counseling. Counseling is free and can be done in our office or over the phone. During the counseling session we will help establish a budget, debt analysis and if needed a debt management plan (DMP). Many unsecured creditors will reduce the monthly payments as well as interest rates in a DMP. Licensed to provide debt management services by the State of Illinois.

Location: 3509 Spring Street, Suite 4
Davenport, IA 52807

Accessible: Yes

Eligibility: No income restrictions. DMP can help with unsecured debt (i.e. credit cards, medical bills, bills that have gone to collections, unsecured personal loans.)

Fees: Counseling is free and without obligation. If a DMP is established, the fee is on a sliding scale, $0 - $50 monthly (included in the monthly payment).

Phone: 800-838-8830 or 563-359-8830
Fax: 563-359-8863

Web Site: www.800debthelp.com

Operating Hours: Monday – Friday, 8:00 a.m. – 5:30 p.m.

Languages Supported: English
Agency: CONTACT

Description: Telephone crisis helpline offering a listening ear, reassurance, referrals and confidentiality. Line is operational 24 hours a day 7 days a week. CONTACT of Northern Illinois vision is to provide support and reassurance in which all individuals are treated with respect and dignity.

Mission Statement: CONTACT of Northern Illinois will support the mental health needs of children, teens, adults, and the elderly by offering compassionate human contact and confidential services through a 24 hour telephone crisis helpline. CONTACT will be that “someone” who is there 24 hours a day, 7 days a week to assist individuals on their journey toward a happier and healthier life.

-------------------------------------------------

Service 1 of 5

Service Name: 24 Hour Crisis Helpline

United Way Affiliate: Yes

Description: Crisis helpline if available for anyone in need of someone to talk to or in need of referral to services. Operation is 24 hours a day 7 days a week. Types of calls include: Loneliness, Grief, depression, suicide, family issues, substance abuse issues, domestic violence issues, etc.

Location: PO Box 83
Freeport, IL 61032

Accessible: N/A

Credentials: Trained Certified Line Specialist – also certified in Mental Health First Aid

Fees: None

Contact Name: Shari Lochowitz

Contact Position: Board President

-------------------------------------------------

Service 2 of 5

Service Name: Information and Referral

United Way Affiliate: Yes

Description: CONTACT provides information and referrals to anyone in need of services. Types of referrals include, senior services, disability services, mental health professionals, family activities and event etc.
Location: PO Box 83
Freeport, IL 61032

Accessible: N/A

Credentials: Trained Certified Line Specialist – also certified in Mental Health First Aid

Fees: None

Contact Name: Shari Lochowitz
Contact Position: Board President

Service 3 of 5
Service Name: Kid Phone

United Way Affiliate: Yes

Description: For children dealing with problems that need an ear to listen. Parent resource to help their child work through problems.

Location: PO Box 83
Freeport, IL 61032

Accessible: N/A

Credentials: Trained Certified Line Specialists – Also certified in Mental Health 1st Aid

Fees: None

Contact Name: Shari Lochowitz
Contact Position: Board President
Phone: 815-233-4357
Fax: 815-232-7558
Operating Hours: 24 hours a day

Languages Supported: English

Service 4 of 5
Service Name: Reassurance CONTACT
United Way Affiliate: Yes

Description: Trained certified line specialist volunteers make daily phone call to individuals who live alone, and may be ill, lonely, shut-in, and may need medication reminders, wake up calls and friendly chats.

Location: PO Box 83
Freeport, IL 61032

Accessible: N/A

Credentials: Trained Certified Line Specialists – also certified in Mental Health First Aid

Fees: None

Contact Name: Shari Lockowitz

Contact Position: Board Director

Phone: 815-233-4357

Fax: 815-232-7558

Operating Hours: 24 hours a day

Languages Supported: English

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Service 5 of 5
Service Name: Teen Line

United Way Affiliate: Yes

Description: An avenue for teens to talk about their problems confidentially. Certified Line Specialists are online to answer calls 24 hours a day. Problems/ type of calls include drug use, peer pressure, dating, depression, parent/teen problems, friends, teen pregnancy, alcohol and thoughts of suicide.

Location: PO Box 83
Freeport, IL 61032

Accessible: N/A

Credentials: Trained Certified Line Specialist – also certified in Mental Health First Aid

Fees: None

Contact Name: Shari Lockowitz
Contact Position: Board President

Phone: 815-232-7558

Fax: 815-232-7558

Operating Hours: Tuesday, Thursday, Saturday 6:00 pm – 9:00 pm

Languages Supported: English
Agency: Dental Clinic of Stephenson County Health Department
   Staffed by Park City Dental

Description: Dental clinic provides basic general pediatric dentistry care including exams, fillings, cleaning, and minor oral surgery procedures including extractions.

Service 1 of 1
Service Name: Dental Services

United Way Affiliate: No

Description: Provides comprehensive dental care.

Location: 10 W. Linden
   Freeport, IL 61032

Accessible: Yes

Fees: Medical card or All kids Insurance and some private insurance as well as cash payments.

Eligibility: All Ages

Contact Name: Becky Taylor

Phone: 815-235-8271 option 1

Fax: 815-232-7160

Operating Hours: Tuesdays and Thursdays by appointment only

Languages Supported: English, Spanish
Agency: Dental Connections, Freeport

Description: Dental clinic provides general pediatric dentistry care including exams, fillings, cleaning, and minor oral surgery procedures including extractions.

Service 1 of 1
Service Name: Dental Services

United Way Affiliate: No

Description: Provides comprehensive dental care.

Location: 2661 W. Stephenson, Freeport, IL 61032

Accessible: Yes

Fees: Medical card or All kids Insurance and some private insurance as well as cash payments.

Eligibility: All Ages

Phone: 815-233-1215

Operating Hours: Monday – Friday 8:00am – 5:00 pm

Languages Supported: English
Agency: Doors Open Wide (DOW House)

Description: A home for homeless pregnant teens

Mission Statement: To provide a loving and safe environment for pregnant homeless teens.

United Way Affiliate: No

Location: 12496 US Highway 20 West
           Lena, IL 61048

Accessible: Yes

Credentials: Ministry

Eligibility: Pregnant & Homeless

Contact Name: Dennis & Maribel Harvey

Contact Position: Founders

Phone: 815-266-9019

E-mail: doorsopenwide@gmail.com

Operating Hours: 24 hours per day 7 days a week

Languages Supported: English & Spanish
Agency: Easter Seals

Description: Therapeutic school for children with Autism

Mission Statement: Easter Seals Metropolitan Chicago maximizes independence and creates opportunities for people with disabilities and other special needs to live, learn, work and play in their communities by providing a lifespan of premier services.

United Way Affiliate: Yes

Description:

Location: 815 N. Church St., Rockford, IL 61103

Accessible: Yes

Eligibility: Individuals with Autism

Contact Name: Jacque Ruch

Contact Position: Director

Phone: 815-965-6745

Fax: 815-968-3247

E-mail:

Operating Hours: 8-5

Languages Supported: English
Agency: Family Ties Birth to Five

Description: Home visiting program that provides parental training, information, education, and support to families with children birth to preschool. Family TIES parent education program is designed to give children the best start in life, based on the philosophy that parents are their first and most influential teachers. Developmentally appropriate preschool for children ages 3-5 who are not age-eligible for kindergarten available in each school district in Jo Daviess County and Lena in Stephenson County.

United Way Affiliate: No

Location: 100 School Road
East Dubuque, IL 61025

Fees: None

Eligibility: Must meet at-risk criteria

Contact Name: Christina Slack

Contact Position: Program Coordinator

Phone: 815-747-3192

FAX: 815-747-3201

Website: www.familyties0to5.com

Operating Hours: Monday – Friday, 8:00 a.m. – 4:00 p.m.

Languages Supported: English, some Spanish
Agency: Family YMCA of Northwest Illinois

Description: Non-profit, recreational organization providing family programming for our entire community, building strong kids, strong families and strong communities.

Mission Statement: To put Christian principles into practice in all we do, building health spirit, mind and body for all.

Services: For a full list of programs and services, visit www.freeportymca.org

Service 1 of 1
Service Name: YMCA Children’s Center

United Way Affiliate: Yes

Description: Before and after school care offered to all elementary schools and both middle schools. Homework assistance, group games, healthy snacks, positive safe atmosphere.

Location: 2998 W. Pearl City Road
Freeport, IL 61032

Accessible: Yes

Fees: Call for fees. Financial assistance available.

Contact Name: Stephanie Diehl

Contact Position: Director

Phone: 815-235-2467

Fax: 815-297-0492

E-mail: stephanie.diehl@highland.edu

Operating Hours: 6:30 a.m. – until school begins. After school until 6:00 p.m.

Languages Supported: English
Agency: Freeport Area Church Cooperative (FACC)

Description: We offer emergency services, food pantry, homeless shelter, vouchers for emergency medical payments, ex-offender re-entry services, rent & utility assistance (when available) and clothing to low-income residents.

Mission Statement: FACC is an organization of area churches which through its members show God’s love by providing for the basic needs of individuals and families and empowering them to a better quality of life.

Service 1 of 5
Service Name: Cornerstone Thrift Store

United Way Affiliate: No

Description: Our store offers quality clothing at virtually no cost.

Location: 514 S. Chicago Ave.
Freeport, IL 61032

Accessible: Yes

Phone: 815-233-0435

Fax: 815-232-7260

Operating Hours: Monday & Wednesday, 9-12 noon; 1p to 4p

Languages Supported: English

Service 2 of 5
Service Name: Food Pantry

United Way Affiliate: No

Description: Food pantry provides emergency food to those in crisis.

Location: 514 S. Chicago Ave.
Freeport, IL 61032

Accessible: Yes

Phone: 815-233-0435

Fax: 815-232-7260
Operating Hours: Monday & Wednesday, 9-12 noon; 1p to 4p

Languages Supported: English

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Service 3 of 5
Service Name: Liberty Avenue Mission

United Way Affiliate: Yes

Description: The Liberty Avenue mission provides emergency shelter to homeless men from 5:00 p.m. – 9:00 a.m. Case management services are provided to assist homeless individuals in accessing services that lead to self-sufficiency and housing.

Location: 708 S. Liberty (daytime intake at 514 S. Chicago)
Freeport, IL 61032

Accessible: Yes

Eligibility: Homeless male adults 18 and older must check in by 8:00 p.m. Will need a police escort after 8:00 p.m.

Contact Name: Scott Lewis

Phone: 815-233-2415

Fax: 815-232-7260

Operating Hours: Year round; SMTWRFS 5:00 p.m. – 9:00 a.m.

Languages Supported: English

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Service 4 of 5
Service Name: Cherry Avenue Mission

United Way Affiliate: Yes

Description: Transitional housing for homeless families with dependent children. Case management services are provided to assist homeless individuals in accessing services that lead to self-sufficiency and housing.

Location: Daytime intake at 514 S. Chicago
Freeport, IL 61032

Accessible: Yes
Eligibility: Homeless families with dependent children.

Contact Name: Catherine “Cat” Young

Phone: 815-233-2415

Fax: 815-232-7260

Operating Hours: Year round; SMTWRFS

Languages Supported: English

Service 5 of 5
Service Name: Hope House

United Way Affiliate: Yes

Description: Permanent supportive housing for the chronically homeless with disabilities. Case management services are provided to assist homeless individuals in accessing services that lead to self-sufficiency and housing.

Location: Daytime intake at 514 S. Chicago
Freeport, IL 61032

Accessible: Yes

Eligibility: Chronically homeless adults with disabilities.

Contact Name: Scott Lewis

Phone: 815-233-2415

Fax: 815-232-7260

Operating Hours: Year round; SMTWRFS

Languages Supported: English
NORTHERN ILLINOIS AREA FOOD PANTRY
CONTACT INFORMATION

SALVATION ARMY
106 W. Exchange
(815) 235-7639
Tuesday & Thursday 9-11am & 1-2pm

FACC-Freeport Area Church Cooperative
514 S. Chicago Ave.
(815) 233-0435
Mon-Wed-Fri 9-11:30am & 1-2:30pm
Notes: Need to bring a referral from a Service Organization.

Mt. Calvary Whole Life Food Pantry
420 Challenge St.
(815) 232-4021
Every Thursday 10:00am-12:00pm
4th Saturday of Each Month 10am - 12pm

Gospel Outreach
209-211 W. Spring Street
(815) 232-6752
Every Saturday 9am-11am
Notes: Family may come once per month. Bring current address and I.D.

Abundant Life Christian
250 N. Westwood Avenue
(815) 235-8338
1st & 3rd Thursday 4:00pm-6:00pm

Faith Center Food Pantry
203 W. Pleasant St.
(815) 616-8040
Tuesdays 4:00pm-6:00pm (Families may come 2X per month)
Notes: Bring a Picture I.D. and current address on piece of mail.

*Please make sure you check times and dates by calling the food pantry to confirm that they are still in operation and the hours have not changed.
Agency: Freeport Dream Center

Vision: Restoring dreams, renewing hope and rebuilding lives.

Mission: To bring healing, grace and restoration to individual lives and transformation to the community by connecting with individuals at their points of need...

Purpose: To mobilize the church to meet people at their point of need; building relational bridges into the community through practical serving; providing opportunities for healing and growth through connecting people with God and others; and transforming individuals and ultimately our community.

United Way Affiliate: No

Location: 406 S. Adams St.
Freeport IL 61032

Fees: None

Eligibility:

Contact Name: Jon Eastlick
Contact Position: Pastor
Phone: 815-801-3270
FAX: 815-233-1631
Website: freeportdc.com

Operating Hours: By appointment

Languages Supported: English, Spanish upon request
Agency: Freeport Fire Department

Description: Children learn to find ways out of a room – preschool to 4th grade. Rotate with Life Safety House 1 year and video tape the next year.

Service Name: Fire Prevention

United Way Affiliate: No

Location: 230 W. Stephenson
Freeport, IL 61032

Accessible: Yes

Contact Position: Fire Inspector

Phone: 815-235-8218

Fax: 815-235-8877

Operating Hours: Does training upon request

Languages Supported: English
### Agency:
FHN

### Description:
FHN is a regional healthcare system committed to the health and well-being of the people of northwest Illinois and southern Wisconsin. We have services nearby for all ages, so every member of your family can receive caring, personal, professional healthcare. The FHN healthcare system encompasses FHN Memorial Hospital, over 100 medical and allied health staff, over-45 specialties in 22 locations (spread out through a five-county region), FHN Leonard C. Ferguson Cancer Center, FHN Family Dental Care, FHN Family Counseling Center, Occupational health services, Hospice and Northern Illinois Health Plan.

### Mission Statement:
FHN, together with those we serve, improves health and provides superior, quality healthcare services. Respect, dignity and compassion guide our interactions, while leadership and wise stewardship of resources direct the process.

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<table>
<thead>
<tr>
<th>Service Name:</th>
<th>Breastfeeding Classes</th>
</tr>
</thead>
</table>

**United Way Affiliate:** Yes

**Description:** One of the many decisions parents need to make as they prepare for the birth of their baby is whether to breastfeed or bottle-feed. This class will be helpful to those parents who have already decided to breastfeed their baby or need to know more about breastfeeding in order to make a decision.

**Location:**
FHN Memorial Hospital  
1045 W. Stephenson Street  
Freeport, IL 61032

**Accessible:** Yes

**Contact Name:** FHN Family Birthing Center

**Phone:** 815-599-6244

**Operating Hours:** Usually 7 p.m. – 9 p.m. on the 1st Tuesday of every other month (call for schedule)

**Web Site:** [www.fhn.org](http://www.fhn.org)

**Languages Supported:** English
Service 2 of 4
Service Name: FHN School Programs

United Way Affiliate: Yes

Description: FHN offers educational programs for area schools that will teach students how their choices and habits impact their health. Programs are informative, fun and best of all – free! Certain programs are offered for each grade level, so for more information, please call 815-232-2121 ext. 236. Programs that are offered include: Germs Away, Brush Up, Be Smart About Poisons, Food, Fun and Fitness and Don't Start.

Location: 524 W. Stephenson Street
Freeport, IL 61032

Accessible: Yes

Fees: Free for grades Kindergarten - 12

Contact Name: Barb Lessman

Contact Position: Community Health Educator

Phone: 815-232-2121 ext. 236

E-Mail: blessman@fhn.org

Web Site: www.fhn.org

Languages Supported: English

Service 3 of 4
Service Name: Physician Referral Center

United Way Affiliate: Yes

Description: The representatives at our Physician Referral Center can help you find a healthcare provider suited to your specific needs. Whether you’re looking for a primary care physician, nurse practitioner, or a specialist, we can help you find a provider who is accepting new patients. Our database of providers also includes dentists, chiropractors, counselors, and other specialists to care for your personal needs.

Location: FHN Memorial Hospital
1045 W. Stephenson Street
Freeport, IL 61032
Service 4 of 4
Service Name: Prenatal Classes

Description: Prenatal Classes are offered as a series of classes or as a day-long Saturday session to be taken one to two months before the mother's due date. Mothers-to-be and spouses or support persons are encouraged to attend these classes together. Taught by OB Registered Nurses, these classes provide information about pregnancy, labor, delivery, cesarean section and postpartum recovery. Please note: One element of the training will focus on relaxation, breathing techniques, comfort measures and aromatherapy. We do not teach Lamaze or Bradley methods.

Hours: Usually Prenatal Classes are offered the last 2 Tuesdays of each month and 1 Saturday each month. The Tuesday classes are from 6:30 p.m. – 9:30 p.m. The Saturday Classes are from 9:00 a.m. – 3:30 p.m.

Location: FHN Memorial Hospital
1045 W. Stephenson Street
Freeport, IL 61032

Accessible: Yes
Fees: Free
Contact Name: FHN Family Birthing Center
Phone: 815-599-6244 (call for schedule)
Web Site: www.fhn.org
Languages Supported: English
Agency: FHN Family Counseling Center

Description: FHN Family Counseling Center is a community mental health center that provides outpatient, individual psychotherapy, marital and family therapy, crisis intervention, psychosocial rehabilitation, case management, medication monitoring, and psychiatric services. Other services include education and prevention programs such as mentoring, alcohol, tobacco, and other drug education, and a full range of parenting education services.

Mission Statement: FHN Family Counseling Center will improve personal and community relationships by providing a variety of client-focused, efficient, high quality behavioral healthcare services that help people manage their lives.

Services Offered In Freeport

Service 1 of 19
Service Name: Family & School Support Program

United Way Affiliate: Yes

Description: A home visiting program focusing on parents of children ages 3-5 who are exhibiting behavior problems in the classroom or at home. The Incredible Years Parenting Curriculum is implemented with parents through weekly or bi-weekly home visits. Consultations with teacher and classroom observations are also available.

Location: 421 W. Exchange
Freeport, IL 61032

Accessible: Yes

Credentials: Joint Commission Accredited

Eligibility: Eligible families who have a child between 3 – 5 years

Contact Person: Parent Educators

Phone: 815-599-7300

Fax: 815-599-7397

E-mail: rhomer@fhn.org

Operating Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.
Languages Supported: English, Laotian

Service 2 of 19
Service Name: Big Brothers Big Sisters of Northwest Illinois

United Way Affiliate: Yes

Description: A mentoring program servicing children who can benefit from an additional adult male or female role model in their lives. These role models/mentors spend one-to-one time with a child. They act as a friend and provide guidance. There are two types of mentoring matches: Community-Based: mentoring six-eight hours a month outside of school and Site-Based: mentoring one hour a week during the school year, on school grounds or other designated area.

Location: 421 W. Exchange
Freeport, IL 61032

Accessible: Yes

Credentials: Joint Commission Accredited

Eligibility: Children must be between the ages of 6 and 18, and reside in Stephenson or Jo Daviess County. The program targets youth with environmental risk factors (receiving free/reduced lunch, having an incarcerated parent, not living with two parents) and those with personal need (poor family relationships, poor academic success, misconduct, etc.). Volunteers must be over 18 years of age, and willing to commit 6-8 hours per month with a child.

Documents: Parents must submit an application for their child, and both must participate in an interview. Volunteers must also submit an application, participate in an interview, and agree to a background check.

Contact Position: Outpatient Counselor

Phone: 815-599-7300

Fax: 815-599-7397

E-mail: bbbs@fhn.org

Operating Hours: Monday – Friday, 8:30 a.m. – 5:30 p.m.

Languages Supported: English
Service 3 of 19
Service Name: Case Management
United Way Affiliate: Yes
Description: Provides resource linkage, counseling, and role recovery adjunctive services to those diagnosed with a behavioral health/substance use concerns, their families and support system.
Location: 421 W. Exchange
          Freeport, IL 61032
Accessible: Yes
Credentials: Joint Commission Accredited/BALC Certified
Eligibility: Active client participation in a documented service requiring additional linkage to internal and external resources.
Fees: Self-pay, Insurance, Medicare, Medicaid
Phone: 815-599-7300
Fax: 815-599-7398
Operating Hours: Monday – Friday, 8:30 a.m. – 5:30 p.m.

Service 5 of 19
Service Name: Children First
United Way Affiliate: Yes
Description: Four hour class for divorcing parents designed to help them learn ways to handle divorce in constructive ways for the sake of their children’s well-being during this transition.
Location: 421 W. Exchange
          Freeport, IL 61032
Accessible: Yes
Credentials: The Joint Commission Accredited
Eligibility: For divorced or divorcing parents
Contact Name: Sarah Williams
Contact Position: Outpatient Counselor

Phone: 815-599-7300
Fax: 815-599-7398

Operating Hours: Monday and Friday, 8:00 a.m. – 5:00 p.m.
Tuesday and Thursday, 8:00 a.m. - 8:00 p.m.

Languages Supported: English

-----------------------------------------------
Service 6 of 19
Service Name: Divorce Mediation

United Way Affiliate: Yes

Description: A family centered conflict resolution process assisted by an impartial third party that is structured, goal-oriented, and based on problem solving techniques.

Location: 421 W. Exchange
Freeport, IL 61032

Accessible: Yes

Credentials: Joint Commission Accredited

Eligibility: Mediation can be provided for clients before or after divorce.

Fees: $85.00 per hour

Contact Name: Clay Schroll, LCPC and Kamie Hines, LCPC

Contact Position: Clinical Therapist/Divorce Mediator

Phone: 815-599-7300
Fax: 815-599-7398

Operating Hours: Monday and Friday, 8:00 a.m. – 5:30 p.m.
Tuesday through Thursday, 8:00 a.m. – 8:30 p.m.

Languages Supported: English

-----------------------------------------------
Service 7 of 19
Service Name: Outpatient Behavioral Health Care
United Way Affiliate: Yes

Description: Outpatient behavioral healthcare includes individual, group, family and couples crisis assessment and referral, brief therapy, psychiatric evaluation, case management, and psychosocial rehabilitation.

Location: 421 W. Exchange
Freeport, IL 61032

Accessible: Yes

Credentials: Joint Commission Accredited/BALC Certified

Eligibility: Clinically significant and distressing symptoms.

Fees: Insurance, Medicaid, Medicare, Self-pay

Documents: Proof of income, consent to treatment

Phone: 815-599-7300

Fax: 815-599-7398

Operating Hours: Monday and Friday, 8:30 a.m. – 5:30 p.m.
Tuesday through Thursday, 8:30 a.m. – 8:30 p.m.

Languages Supported: English

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Service Name: Parents as Teachers

United Way Affiliate: Yes

Description: Parenting education for eligible parents with children prenatally to age 3. In-home, age appropriate information, developmental screening and case management as needed. Play groups, parenting workshops, infant massage. Car seat safety checks are also available to anyone in the community (do not need to be enrolled in Parents as Teachers)

Location: 421 W. Exchange
Freeport, IL 61032

Accessible: Yes

Credentials: Joint Commission Accredited

Eligibility: Eligible families who have a child between prenatal – 3 years
**Contact Position:** Parent Enrichment Program Parent Educator

**Phone:** 815-599-7300

**Fax:** 815-599-7397

**Email:** pep@fhn.org

**Operating Hours:** Monday – Friday, 8:00 a.m. – 5:00 p.m.

**Languages Supported:** English

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**Service 9 of 19**

**Service Name:** Psychiatric Services/Medication Monitoring

**United Way Affiliate:** Yes

**Description:** Monitoring of medications by psychiatrist and psychiatric nurse. Assistance with monitoring or obtaining of psychotropic medications. Telepsychiatry to eligible locations/patients.

**Location:** 421 W. Exchange
Freeport, IL 61032

**Accessible:** Yes

**Credentials:** Joint Commission Accredited/BALC Certified

**Eligibility:** Psychiatric conditions of anxiety, depression, psychosis, bipolar disorder, schizophrenia, or significant emotional/behavioral disorders in adults and children.

**Fees:** Medicaid, Medicare, Insurance and Self-Pay

**Documents:** Psychosocial evaluation by clinical therapist. Documentation of past psychiatric or mental health treatment. Insurance information, income statement, or medical card are needed.

**Phone:** 815-599-7300

**Fax:** 815-599-7398

**Operating Hours:** Monday – Friday, 8:30 a.m. – 5:30 p.m.

**Languages Supported:** English
Service 10 of 19
Service Name: Psychosocial Rehabilitation & Community Support Services

United Way Affiliate: Yes

Description: Focus of program is for consumer to obtain necessary skills to facilitate reaching their highest level of functioning in the community. It includes skill building (individual & group) which focus on long-term recovery and independence for adults with serious mental illness.

Location: 421 W. Exchange
Freeport, IL 61032

Accessible: Yes

Credentials: Joint Commission Accredited

Eligibility: Age 18 or older. Currently have an open file with FHN Family Counseling Center. Diagnosis of serious and persistent mental illness, psychosocial rehabilitation screening, and functional assessment of skill deficit.

Fees: Private insurance, Medicare, Medicaid, Self-pay

Phone: 815-599-7300

Fax: 815-599-7398

Operating Hours: Monday – Friday, 8:30 a.m. – 5:30 p.m.

Languages Supported: English

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Service 11 of 19
Service Name: Youth Crisis Services

United Way Affiliate: Yes

Description: Services for youth in conflict with their families and/or community. Includes 24-hour crisis intervention for youth taken into limited custody by law enforcement agencies, crisis follow-up counseling and comprehensive family counseling.

Location: 421 W. Exchange
Freeport, IL 61032

Accessible: Yes

Credentials: Joint Commission Accredited
Phone: 815-599-7300
Fax: 815-599-7398
Languages Supported: English

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Service 12 of 19
Service Name: BASSET Trainings (Beverage Alcohol Sellers and Services Education and Training)
United Way Affiliate: Yes
Description: Certified BASSET (Beverage Alcohol Sellers and Services Education and Training) trainings are available to provide an educational program to alcohol servers and sellers. The goal is to provide insight and awareness to the serious issues of irresponsible sales and service of alcohol, while at the same time teaching the professional skills and techniques needed to properly identify problems and effectively intervene.
Location: 421 W. Exchange St.
Freeport, IL 61032
Accessible: Yes
Credentials: Joint Commission Accredited
Phone: 815-599-7300
Fax: 815-599-7397
Languages Supported: English

---

Services Offered in Galena:
Service 13 of 19
Service Name: Children First
United Way Affiliate: Yes
Description: Four hour class for divorcing parents designed to help them learn ways to handle divorce in constructive ways for the sake of their children’s well-being during this transition.
Location: 300 Summit Street
Galena, IL 61036
Accessible: Yes
<table>
<thead>
<tr>
<th>Credentials:</th>
<th>The Joint Commission Accredited</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligibility:</td>
<td>For divorced or divorcing parents</td>
</tr>
<tr>
<td>Phone:</td>
<td>815-777-2836</td>
</tr>
<tr>
<td>Fax:</td>
<td>815-777-2849</td>
</tr>
</tbody>
</table>
| Operating Hours: | Monday thru Thursday, 8:00 a.m. – 7:00 p.m.  
                    Friday, 8:00 a.m. - 4:00 p.m. |
| Languages Supported: | English |

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**Service 14 of 19**

**Service Name:** Divorce Mediation

**United Way Affiliate:** Yes

**Description:** A family centered conflict resolution process assisted by an impartial third party that is structured, goal-oriented, and based on problem solving techniques.

**Location:** 300 Summit Street
Galena, IL 61036

**Accessible:** Yes

**Credentials:** Joint Commission Accredited

**Eligibility:** Mediation can be provided for clients before or after divorce.

**Fees:** $85.00 per hour

**Phone:** 815-777-2836

**Fax:** 815-777-2849

**Operating Hours:** Monday thru Thursday, 8:00 a.m. – 7:00 p.m.  
Friday, 8:00 a.m. - 4:00 p.m.

**Languages Supported:** English

---

**Service 15 of 19**

**Service Name:** Outpatient Behavioral Health Care

**United Way Affiliate:** Yes
Description: Outpatient behavioral health care includes individual, group and couples counseling, crisis assessment and referral, brief therapy, psychiatric evaluation, case management, and psychosocial rehabilitation.

Location: 300 Summit Street
Galena, IL 61036

Accessible: Yes

Credentials: The Joint Commission Accredited/BALC Certified

Fees: Insurance, Medicare, Medicaid, Self-pay

Documents: Proof of Income

Phone: 815-777-2836

Fax: 815-777-2849

Operating Hours: Monday thru Thursday, 8:00 a.m. – 7:00 p.m.
Friday, 8:00 a.m. - 4:00 p.m.

Languages Supported: English

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Service 16 of 19
Service Name: Psychiatric Services

United Way Affiliate: Yes

Description: Assessment and evaluation by psychiatrist. Medication and medication monitoring for mental, behavioral and emotional disorders. Telepsychiatry also used for eligible locations.

Location: 300 Summit Street
Galena, IL 61036

Accessible: Yes

Credentials: Joint Commission Accredited

Fees: Insurance, Medicaid, Medicare, self-pay

Phone: 815-777-2836

Fax: 815-777-2849
Operating Hours: Monday thru Thursday, 8:00 a.m. – 7:00 p.m.
Friday, 8:00 a.m. - 4:00 p.m.

Languages Supported: English

Service 17 of 19
Service Name: Youth Crisis Services

United Way Affiliate: Yes

Description: Services for youth in conflict with their families and/or community. Includes 24-hour crisis intervention for youth taken into limited custody by law enforcement agencies, crisis follow-up counseling and comprehensive family counseling.

Location: 300 Summit St
Galena, IL 61036

Accessible: Yes

Credentials: Joint Commission Accredited

Phone: 815-777-2836

Fax: 815-777-2849

Languages Supported: English

Service 18 of 19
Service Name: Quit Tobacco!

United Way Affiliate: Yes

Description: A six session, weekly group that covers core risks, myths, coping techniques, education and support services for discontinuing tobacco use.

Location: 421 W Exchange St
Freeport, IL 61032

300 Summit Street
Galena, IL 61036

Accessible: Yes

Credentials: Joint Commission Accredited/BALC Certified

Eligibility: Current tobacco user
Fees: $60.00

Phone: 815-599-7300 (Freeport)
        815-777-2836 (Galena)

Fax: 815-599-7397 (Freeport)
     815-777-2849 (Galena)

Languages Supported: English

Service Name: Strategic Prevention Framework, Partnerships for Success

United Way Affiliate: Yes

Description: Substance abuse prevention program targeting reducing underage alcohol use and the negative consequences of underage drinking among 8th – 12th graders. Elements of the strategic prevention framework are implemented including needs assessment, prioritization, implementation of evidence-based strategies, and evaluation. A strategic plan will be developed with members of the local coalition to identify evidence-based strategies to implement to impact priority needs.

Location: 300 Summit St
            Galena, IL 61036

Accessible: Yes

Credentials: Joint Commission Accredited

Phone: 815-777-2836

Fax: 815-777-2849

Languages Supported: English
Agency: Freeport Park District

Description: We are a non-profit organization that provides various services for the community. Our various programs range from children to adult, family programs, special recreation programs, and special events. Programs vary by time of year. Please call for a list of current programs and activities.

United Way Affiliate: No

Location: 1122 S. Burchard
PO BOX 417
Freeport, IL 61032

Accessible: Yes

Phone: 815-235-6114
Fax: 815-233-9210

Website: http://www.freeportparkdistrict.org/

Operating Hours: Monday – Friday 8:00 a.m. – 5:00 p.m.

Languages Supported: English

Service 1 of 4
Service Name: Recreation

United Way Affiliate: No

Description: Variety of programs including both youth and adult sports. Numerous instructional programs for youth and adults as well as various special events throughout the year.

Location: PO BOX 417
Freeport, IL 61032

Accessible: Yes

Contact Position: Office Receptionist

Phone: 815-235-6114, x100
Fax: 815-233-9210

Operating Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.
<table>
<thead>
<tr>
<th>Service 2 of 4</th>
<th>Special Recreation Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate</td>
<td>No</td>
</tr>
<tr>
<td>Description</td>
<td>The Special Recreation programs at the Freeport Park District provide a wide variety of opportunities for individuals of all ages and abilities. From Special Olympics sports to arts and crafts, from special events to day trips, there is something for everyone. Individuals may also choose to utilize the inclusion services provided by the Park District, allowing people of all abilities to participate in any Park District program they choose alongside their peers with appropriate modifications in place.</td>
</tr>
</tbody>
</table>
| Location | 1122 S. Burchard  
PO BOX 417  
Freeport, IL 61032 |
| Accessible | Yes |
| Contact Name | Tania Tomilonus |
| Contact Position | Special Recreation Supervisor |
| Phone | 815-235-6114, x108 |
| Fax | 815-233-9210 |
| E-Mail | ttomilonus@freeportparkdistrict.org |
| Operating Hours | Monday – Friday, 8:00 a.m. – 5:00 p.m. |
| Languages Supported | English |

<table>
<thead>
<tr>
<th>Service 3 of 4</th>
<th>Oakdale Nature Preserve</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate</td>
<td>No</td>
</tr>
<tr>
<td>Description</td>
<td>Oakdale Nature Preserve is 133 acres of forests, streams and restored prairies featuring a network of trails, nearly four miles in length, that provide ready access to areas of unsurpassed natural beauty and quiet solitude. Enriching Oakdale’s nature-based experience is the kid-friendly Gelwick’s Nature Center, open Sunday’s from 1:00 – 4:00 p.m., and home to informational displays of many mid-west plants and animals. A variety</td>
</tr>
</tbody>
</table>
of programs for all ages including outdoor public events are offered throughout the year. Refer to the Park District catalogue for details. Some of the programs are outdoor education for K-6 and team building for the 5th – 9th grades. There are also several volunteer opportunities at Oakdale for events at genera, areas as well.

Enhancing Oakdale’s multi-use capability are several rental facilities. The Mogle center is a classroom style meeting area with kitchenette and seating for 20. The rental lodge contains dormitory style sleeping quarters, a large commercial kitchen and dining area for 80. There is also a unique open-air 300 seat auditorium with stage that provides an all-weather option for events and gatherings during non-winter months.

Oakdale Nature Preserve is owned and operated by the Freeport Park District and is located 3 miles south of Freeport off Baileyville Road.

Location: 4433 S. Cranes Grove Rd.
Freeport, IL 61032

Accessible: Yes

Contact Name: Ron Schneider

Contact Position: Superintendent of Recreation

Phone: 815-235-2812, x105

E-mail: rschneider@freeportparkdistrict.org

Operating Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Languages Supported: English

Service 4 of 4
Service Name: Read Park & Krape Park

United Way Affiliate: No

Description: Read Park pool, concessions, Krape Park boating, mini-golf, merry-go-round, etc.

Location: PO BOX 417
Freeport, IL 61032

Accessible: Yes

Contact Name: Ron Schneider
Contact Position: Superintendent of Recreation

Phone: 815-235-6114, x105

Fax: 815-233-9210

E-Mail: rschneider@freeportparkdistrict.org

Operating Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Languages Supported: English
<table>
<thead>
<tr>
<th>Service 1 of 2</th>
<th>Service Name:</th>
<th>Auxiliary Police</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate:</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Description:</td>
<td>Volunteers (age 18 and older) that support the full time police officers. Auxiliary police work special events (such as Tutty Baker Days, parades, etc.), disasters and crisis. They also assist the police and fire departments with tasks such as traffic control. Anyone who is interested in becoming an Auxiliary Police officer may contact us for information.</td>
<td></td>
</tr>
<tr>
<td>Location:</td>
<td>320 W. Exchange Freeport, IL 61032</td>
<td></td>
</tr>
<tr>
<td>Accessible:</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Contact Position:</td>
<td>Auxiliary Commander</td>
<td></td>
</tr>
<tr>
<td>Phone:</td>
<td>815-235-8222</td>
<td></td>
</tr>
<tr>
<td>Fax:</td>
<td>815-235-8235</td>
<td></td>
</tr>
<tr>
<td>Operating Hours:</td>
<td>Monday – Friday, 8:00 a.m. – 5:00 p.m.</td>
<td></td>
</tr>
<tr>
<td>Languages Supported:</td>
<td>English</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service 2 of 2</th>
<th>Service Name:</th>
<th>Administration Offices</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate:</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Description:</td>
<td>Freeport Police Department Administration and Inter-Department contact numbers for direct access.</td>
<td></td>
</tr>
<tr>
<td>Location:</td>
<td>320 W. Exchange Freeport, IL 61032</td>
<td></td>
</tr>
<tr>
<td>Accessible:</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Contact Name:</td>
<td>Freeport Police Department</td>
<td></td>
</tr>
<tr>
<td>Phone:</td>
<td>815-235-8222</td>
<td></td>
</tr>
<tr>
<td>Fax:</td>
<td>815-235-8235</td>
<td></td>
</tr>
<tr>
<td>Operating Hours:</td>
<td>Monday – Friday, 8:00 a.m. – 5:00 p.m.</td>
<td></td>
</tr>
<tr>
<td>Languages Supported:</td>
<td>English</td>
<td></td>
</tr>
</tbody>
</table>
Agency: Freeport Pregnancy Center

Description: Confidential pregnancy tests, limited ultrasounds, abortion education and post abortion counsel, information on the effects of emergency contraceptives, fetal development and nutrition information, formula, diapers, personal support throughout the pregnancy, maternity and infant clothing(up to 2T), baby furnishings, parenting information and classes(Earn While You Learn), sexual risk avoidance and abstinence counsel for singles. Also, referrals for: housing during pregnancy, adoption, medical care, GED, and financial assistance.

Mission Statement: The center exists to: 1) share the Good News of Jesus Christ, 2) provide practical and emotional assistance to teens, women, and men involved in an unplanned or crisis pregnancy, and 3) provide “abstinence only” based counsel and workshops for individuals and groups within the community.

United Way Affiliate: No

Location: 222 W. Exchange
Freeport, IL 61032

Accessible: Yes

Phone: 815-232-5433

Text: 815-238-2180

E-mail: fpc@freeportpregnancycenter.org

Fax: 815-232-9162

Website: www.freeportpregnancycenter.org

Operating Hours: Monday – Thursday, 9:00 a.m. – 3:00 p.m. and after hours by appointment only + 24-hour help-line

Languages Supported: English, can contact Spanish speaker
Agency: Freeport Public Library

Description: The public library provides access to information to all members of the community. Services include reference services, outreach and delivery services, children’s and adult programming, and free public internet access. Materials can be borrowed from the library, including books, magazines, DVDs, CDs, and audiobooks.

Mission Statement: The mission of the Freeport Public Library is to be the community’s center for information, recreation, and lifelong learning.

Service 1 of 1
Service Name: Internet Access and Education

United Way Affiliate: Yes

Description: The Freeport Public Library offers free internet access to the public. Free Basic Computer courses are also offered from time to time in addition to regular Monday evening drop-in sessions known as “Tech Talks.” Reservations to use the internet computers can be made by calling or stopping by the library. (Children under the age of 18 must have permission signed by their parent before using the internet computers for the first time.)

Location: 100 E. Douglas Street
Freeport, IL 61032

Accessible: Yes

Phone: 815-233-3000

Fax: 815-233-1099

E-mail: information@freeportpubliclibrary.org

Languages Supported: English, Spanish
Agency: Freeport Township

Description:

Mission Statement:

-------------------------------------------------------------
Service 1 of 1

Service Name: B.O.S.S. Building Our Sons Successfully (for women only)

United Way Affiliate: Yes

Description: B.O.S.S. Group Training is a program designed to provide mothers with the parenting tools needed in order to reach, teach, guide, direct or redirect their sons into a successful future. Mothers will regain control over their respective households, creating positive and healthy relationships with their sons while being encouraged to help bring an end to the violence in our streets. The fluidity of the B.O.S.S. program not only allows participants the opportunity to deal with current issues in real time, it also demonstrates the flexibility of the program's curriculum.

Location: Farm Bureau, 210 W. Spring Street (Location for classes only)
Freeport, IL 61032

Accessible: Yes

Phone: 815-232-8012

Languages Supported: English, Spanish

Agency: Hansen & Hansen Dental Associates

Description: Provides services for adults and children with medical card. Children – all approved fees are covered, exams, fluoride, fillings, sealant and cleaning. Adult - exam, x-rays, fillings, pulling teeth. No crowns or root canals are done on back or premolars. Patients are responsible for services that are denied by insurance carrier.

United Way Affiliate: No

Location: 318 College Avenue
Rockford, IL 61104

Accessible: No

Phone: 815-965-5555
Fax: 815-965-5561

**Operating Hours:** Monday, Wednesday & Friday, 9:00 a.m. - 12 p.m. & 1:00 p.m. - 9:00 p.m.; Tuesday and Thursday, 9:00 a.m. - 1:00 p.m.; Saturday, by appointment only.

**Languages Supported:** English, Spanish
Agency: Highland Community College (HCC)

Description: Highland Community College offers more than 60 programs of applied and transfer degrees, community education and business training. In addition to comprehensive academic programming, HCC provides theatre, art and music opportunities for the community. HCC is accredited by the Higher Learning Commission and is a member of the North Central Association’s Academic Quality Improvement Program. Located in Freeport and, HCC is conveniently positioned in the tri-state region with access to several major metropolitan areas.

Mission Statement: Highland Community College is committed to shaping the future of our communities by providing quality education and learning opportunities through programs and services that encourage the personal and professional growth of the people of Northwestern Illinois.

Service 1 of 2
Service Name: Adult Education Program

United Way Affiliate: No

Description: Instruction and support in the following: GED prep; United States and Illinois Constitutions; basic skill development in reading, writing, math; ESL Programming (English as a Second Language)

Location: 2998 W. Pearl City Rd.
Freeport, IL 61032 (Call (815)599-3460 for more information)

Accessible: Yes

Credentials: Monitored/evaluated by Illinois Community College Board, and the Secretary of State Literacy Office.

Eligibility: To qualify, students must be age 17 or older, have been officially dropped from their high school, demonstrate skill proficiency below the 12th grade level, and/or demonstrate the need for employment training. ESL students need to be age 17 or older and not currently enrolled in high school.

Documents: Call for details.

Contact Name: Dawn Switzer

Contact Position: Adult Education Support Staff

Phone: 815-599-3460
Fax: 815-599-3719
E-mail: dawn.switzer@highland.edu
Operating Hours: Call for Class Schedules
Languages Supported: English

Service 2 of 2
Service Name: Volunteer Literacy Program, Adult Education Program
United Way Affiliate: No
Description: Volunteers work with students in a small group or one-on-one setting to improve skills in – reading, writing, math, ESL (English as a Second Language.
Location: 2998 W. Pearl City Rd.
Freeport, IL 61032
Other Locations: Call for availability
Accessible: Yes
Credentials: Secretary of State Literacy Office.
Eligibility: To qualify, students must be 17 or over and have demonstrated skill needs below 8.9 in reading and/or math.
Documents: Call for details.
Contact Name: Esther Mayer
Contact Position: Volunteer Literacy Coordinator
Phone: 815-599-3538
Fax: 815-599-3719
E-mail: esther.mayer@highland.edu
Operating Hours: Call for appointment
Languages Supported: English
<table>
<thead>
<tr>
<th>HOTLINES</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alzheimer’s Disease Information</td>
<td>1-800-272-3900</td>
</tr>
<tr>
<td>Child Abuse Hotline</td>
<td>1-800-252-2873</td>
</tr>
<tr>
<td>Elder Abuse Hotline</td>
<td>1-866-800-1409</td>
</tr>
<tr>
<td>Freeport Meals on Wheels</td>
<td>1-815-599-6352</td>
</tr>
<tr>
<td>Illinois State Police Missing Child Hotline</td>
<td>1-800-813-5763</td>
</tr>
<tr>
<td>Literacy Hotline</td>
<td>1-800-321-9511</td>
</tr>
<tr>
<td>National Institute on Aging Alzheimer’s Education and Referral Center</td>
<td></td>
</tr>
<tr>
<td>Golden Meals</td>
<td>1-815-232-8896</td>
</tr>
<tr>
<td>Poison Control</td>
<td>1-800-222-1222</td>
</tr>
<tr>
<td>Safelink Phones</td>
<td>1-800-723-3546 or 1-800-977-3768</td>
</tr>
<tr>
<td>Suicide Veterans Hotline</td>
<td>1-888-463-6260</td>
</tr>
</tbody>
</table>
Agency: Housing Authority of the City of Freeport [HACF]

United Way Affiliate: No

Description: 446 units of low rent public housing. Apartments include units for family living, single living, and some units have handicap accessibility.

Location: 1052 W. Galena, Freeport
Housing Locations:
   Brewster High-Rise, 1050 Galena Ave.
   Mary Hosmer High Rise, 601 N. Walnut
   Parkside Apartments, 703 E. Park Street
   Westview Apartments, 1425 Westview Road

Accessible: Yes

Credentials: HUD

Documents: Documents required for application: (1) photo ID for each household member 18 and over; (2) birth certificates for all household members; (3) social security cards for all household members and (4) landlord references.

Other Requirements: Apply in person at the Housing Authority office. Rents are based on income. There is a minimum rent and a maximum rent. A security deposit is required. Resident Selection Coordinator can be reached at 232-4171 Ext. 1010.

Other Information:

Family Self-Sufficiency Program:

HACF Residents enter into a contract of participation which outlines their responsibilities towards completion of training and employment objectives over a five year period or less. The contract of participation also stipulates HACF’s responsibilities towards helping residents achieve their goals. For each participating family that is a recipient of welfare assistance, the HACF must establish an interim goal that the family become independent from welfare assistance and remain independent from welfare assistance at least one year prior to the expiration of the contract. During the period of participation, residents may earn an escrow credit, based on increased earned income, which they may use in a variety of ways upon successful graduation from the program.

Workforce Development Institute

The Workforce Development Institute [WDI] has a purpose to help identify Freeport as a “workforce ready community” and promote self-sufficiency. WDI is open to the public and looks to serve the unemployed through soft skills and specialized trainings and referred employees by local employers to improve employee performance. All participants will take the Work Keys Assessment and goals will be established for progress to be evaluated during the WDI program. Successful completers of
the proposed 72-hour Workforce Development Institute will earn a Certificate of Workforce Readiness that will also be recognized by local employers in addition to the Work Keys Certificate.

**Participant Eligibility:** Open to the public. Anyone 17 years or older willing to sign the WDI Participation Agreement.

**Target Audience:** Unemployed seeking to gain employment and employer referred employees seeking to strengthen employee longevity through learning soft skills.

**Timeframe:** The Program will run for 8 weeks with the last week being an onsite work study program at FHA. The class is three hours for three days a week.

**Location:** Empowerment Center, 1052 W. Galena Avenue, Freeport

**Cost:** $300/individual, which includes the Work Keys and Talent Assessments and all materials. Financial assistance is available through HACF Scholarships.

## Road to Success Program

<table>
<thead>
<tr>
<th>Week 1</th>
<th>Week 2</th>
<th>Week 3</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Positive Attitude and Behavior</strong></td>
<td><strong>Adaptability</strong></td>
<td><strong>Responsibility</strong></td>
</tr>
<tr>
<td>- Values and Personal Ethics in the Workplace</td>
<td>- Take Work Keys/ Talent Assessment</td>
<td>- Time Management</td>
</tr>
<tr>
<td>- Self-Esteem</td>
<td>- Recognizing strengths and work limitations</td>
<td>- Money Management</td>
</tr>
<tr>
<td>- Taking Direction and Accepting Criticism</td>
<td>- Overcoming obstacles</td>
<td>- Working under pressure and deadlines</td>
</tr>
<tr>
<td>- Self-Motivation</td>
<td>- Recognition of respect for diversity</td>
<td>- Goal Setting</td>
</tr>
<tr>
<td>- Organizational skills</td>
<td>- Ability to learn and adapt</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Week 4</th>
<th>Week 5</th>
<th>Week 6</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Professionalism</strong></td>
<td><strong>Problem-solving</strong></td>
<td><strong>Communication</strong></td>
</tr>
<tr>
<td>- Attire</td>
<td>- Problem solving skills</td>
<td>- Negotiation Skills</td>
</tr>
<tr>
<td>- Emotional intelligence</td>
<td>- Critical thinking</td>
<td>- Conflict Management</td>
</tr>
<tr>
<td>- Interpersonal Skills</td>
<td>- Numeracy (use of data)</td>
<td>- Value Diversity/Differences</td>
</tr>
<tr>
<td>- Private/Professional Life</td>
<td>- Negotiation Skills</td>
<td></td>
</tr>
<tr>
<td>- Dos and Don’ts of Social Media</td>
<td>- Conflict Management</td>
<td></td>
</tr>
<tr>
<td>- Punctuality/Attendance</td>
<td>- Value Diversity/Differences</td>
<td></td>
</tr>
<tr>
<td>- Personal Development</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Week 7</th>
<th>Week 8</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Teamwork</strong></td>
<td><strong>Teamwork Skills</strong></td>
</tr>
<tr>
<td>- Teamwork Skills</td>
<td>- Take WorkKeys Assessment</td>
</tr>
<tr>
<td>- Value diversity and differences</td>
<td>- Job Seeker and Interview Skills</td>
</tr>
<tr>
<td></td>
<td>- Internship</td>
</tr>
<tr>
<td></td>
<td>- Connect with Mentor and Employers</td>
</tr>
</tbody>
</table>

**Contact Name:** Larry Williams
Contact Position: CEO/Chief Executive Officer

Phone: 815-232-4171 ext. 1015

Fax: 815-599-8985

Website: Application available online at www.freeporthousing.org

Operating Hours: Monday – Friday, 8:00 a.m. – 4:30 p.m.

Languages Supported: English
Agency: Illinois Department of Children and Family Services (DCFS)

Description: State child welfare agency mandated by the legislature to investigate child abuse and neglect, provide social services for families, and license all child care facilities.

Mission Statement: Protecting and promoting the health, safety, and welfare of all children in Illinois, including homeless, dependent, abused, or neglected children.

United Way Affiliate: No

Location: 1826 S. West Ave.  
Freeport, IL 61032

Accessible: Yes

Credentials: Council on Accreditation for Children and Families

Contact Name: “In worker”

Contact Position: Child Welfare Specialist

Phone: 815-235-7878  
800-252-2873 (24 hours/day to report abuse/neglect)

Fax: 815-235-7801

Operating Hours: Monday – Friday, 8:30 a.m. – 5:00 p.m.

Languages Supported: English, translation available for any language by phone, TTY available
**Agency:** Illinois Department of Human Services (DHS)
Stephenson/JoDaviess Family Community Resource Center

**Description:** This office offers cash, medical and food stamp assistance to those individuals who qualify.

**Mission Statement:** To assist Illinois residents to achieve self-sufficiency, independence, and health to the maximum extent possible by providing integrated family-oriented services, promoting prevention, and establishing measurable outcomes, in partnership with communities.

**Location:**
1631 S. Galena
Freeport, IL 61032

**Accessible:** Yes

**Phone:** 815-235-6121

**Fax:** 815-232-7625

**Web-Site:** www.dhs.state.il.us

**Operating Hours:** Monday – Friday, 8:00 a.m. – 4:30 p.m.
<table>
<thead>
<tr>
<th>Service 1 of 2</th>
<th>Service Name:</th>
<th>Home Services Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate:</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Description:</td>
<td>Provide home services and personal assistance in the home to people with severe disabilities who are in danger of being institutionalized if they do not receive services. Services are provided to people in Jo Daviess, Carroll, and Stephenson Counties.</td>
<td></td>
</tr>
<tr>
<td>Location:</td>
<td>1828 S. West Ave. Freeport, IL 61032</td>
<td></td>
</tr>
<tr>
<td>Accessible:</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Eligibility:</td>
<td>Person must have a severe disability which is expected to last more than one year; must apply for public aid medical card; limited to assets of less than $17,000 per individual (or if applying for a child, less than $35,000 per family); there are no income limitations.</td>
<td></td>
</tr>
<tr>
<td>Phone:</td>
<td>815-233-5904</td>
<td></td>
</tr>
<tr>
<td>Fax:</td>
<td>815-233-3177</td>
<td></td>
</tr>
<tr>
<td>Operating Hours:</td>
<td>Monday – Friday, 8:30 a.m. – 5:00 p.m.</td>
<td></td>
</tr>
<tr>
<td>Languages Supported:</td>
<td>English</td>
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<table>
<thead>
<tr>
<th>Service 2 of 2</th>
<th>Service Name:</th>
<th>Vocational Rehabilitation</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate:</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Description:</td>
<td>Provides services to people with disabilities who need assistance in finding, retaining, or obtaining employment. Services provided in Jo Daviess, Carroll and Stephenson Counties.</td>
<td></td>
</tr>
</tbody>
</table>
Location: 1828 S. West Ave.
Freeport, IL 61032

Accessible: Yes

Eligibility: Person must have some type of disability and must be willing and able to work.

Phone: 815-233-5904

Fax: 815-233-3177

Operating Hours: Monday – Friday, 8:30 a.m. – 5:00 p.m.

Languages Supported: English
Agency: Lena Area Church Cooperative

Description: Our group was formed by joining representatives from area churches to identify needs in the community and serve as a communication system between local churches. We meet monthly to discuss upcoming service projects, community fundraisers, and current church and community needs. Currently we are doing a collection at local churches for items needed at the food pantry. We intend to sponsor drives throughout the year, such as snow pants and boots for school-aged children in the fall, as well as other needs that are brought to our group.

Mission Statement: We, the Lena Area Church Cooperative recognize that, as Christians, we are of one faith representing many churches. As God’s people, our common goal is to serve our community with love, respect, and confidentiality by identifying needs and facilitating programs to meet those needs.

United Way Affiliate: No

Location: PO Box 75
Lena, IL 61048

Accessible: Yes

Contact Name: Judy Buchenau

Contact Position: Chairperson

Phone: 815-369-4625

E-mail: buchenau2@frontier.com

Operating Hours: Meetings are held the 2nd Tuesday of the month

Languages Supported: English and Spanish
Agency: Lion’s Clubs

Description: Lions members—men and women—provide immediate and sustained relief in time of disaster and offer long-term assistance to those in need. Lions collect and recycle eyeglasses for distribution in developing countries and treat millions of people to prevent river blindness.

Mission Statement: “We Serve”

United Way Affiliate: No

Location: Meeting locations in Freeport, Cedarville, Pearl City

Accessible: Yes

Contact Name: Wanda Bramer (Cedarville meeting 1st, 3rd Tuesday, 7:30 p.m.)
Albert Ray Kersten (Freeport meeting 2nd, 4th Tuesday, 7:00 p.m.)
Jeff Johnson (Pearl City meeting 2nd 4th Tuesday, 7:00 p.m.)

Contact Position: President of Freeport Club

Website: https://directory.lionsclubs.org
Agency: Lutheran Social Services of Illinois

Description: Lutheran Social Services of Illinois (LSSI) works with seniors and their families to help them live as independently and safely in the community as possible. LSSI offers a full array of programs and services for older adults throughout the state.

Mission Statement: Responding to the Gospel, Lutheran Social Services of Illinois brings

Service 1 of 1

Service Name: Intouch Home Care

United Way Affiliate: N/A

Description: Non-medical home care services in Stephenson and Jo Daviess counties, healing, justice and wholeness to people and communities. including: assistance with personal care, e.g. bathing and dressing, emotional support and companionship, medication reminders, meal planning and preparation, grocery shopping and other errands, transportation to appointments, along with housekeeping tasks, including laundry.

Location: 303 S. Galena Ave., Freeport, IL

Accessible: Yes

Credentials: Licensed for non-medical in-home services by the State of Illinois Department of Public Health; Accredited by the Council on Accreditation; certified by the State of Illinois Department of Aging Community Care Program.

Eligibility: There are no eligibility requirements, although qualification for financial assistance is determined by the Community Care Program through the Senior Resource Center. Additionally financial assistance may be available through the Division of Rehabilitation Services, Veterans’ Assistance or Northwestern Illinois Area Agency on Aging. For those that do not qualify, fees are charged on a per hour rate.

Documents: An initial in-home assessment is required, at no cost.

Contact Name: Kelly Hillan

Contact Position: Program Manager

Phone: (815) 233-2196
Fax: (815) 233-8825

E-mail: kelly.hillan@lssi.org

Operating Hours: Office hours 8 a.m. to 4:30 p.m. Services are available 24 hours a day.

Languages Supported: English
Agency: Malcolm Eaton Enterprises

Description: Malcolm Eaton Enterprises trains adults with disabilities on-site and through the community in assembly, packaging, clerical, food service, custodial, and life skills. We provide residential services for adults with disabilities who wish to live independently in a small group setting, maintaining two homes in Freeport and one in Lena. We also offer in-home individual respite services for children and adults.

Mission Statement: Malcolm Eaton Enterprises encourages and assists people with disabilities and those who touch their lives by promoting informed choices and creating opportunities which foster independent community living, work and play.

Service 1 of 2
Service Name: Community Employment Program

United Way Affiliate: Yes

Description: Training for people with disabilities to perform skills that will one day aid them in securing a job of their own within the community. Along with giving hands-on experience, we teach interactive classes in team-work, employer expectations and problem solving. General job training or training in lawn care industry, custodial maintenance or food service is available.

Location: 570 W. Lamm Rd.
Freeport, IL 61032

Accessible: Yes

Credentials: CARF, The Accreditation Commission

Eligibility: Developmental disability diagnosis, Resident of Stephenson County, 16 years of age or older.

Documents: Psychological evaluation (within past 5 years); physical examination (within last year); Social Security card; Medicaid card; guardianship status documentation, and/or I-9 immunization form, if applicable; Application for services; ICAP (within last year), if receiving outside residential services.

Fees: No cost under community grant 31D waiver, except transportation. Currently a waiting list for services.

Contact Name: Michelle Marino
Service Name: Freeport Job Club

United Way Affiliate: Yes

Description: Offers vocational assistance and counseling to area adults who are experiencing difficulties in securing and maintaining gainful employment. Free taxi tickets are available for individuals in need of transportation and are interested in gaining employment. One ticket available per week for an interview and one for attendance at the Freeport Job Club meetings.

Location: 1826 South West Ave. (Located in IDES office)
Freeport, IL 61032

Accessible: Yes

Eligibility: 16 years of age or older with a sincere desire to work.

Contact Name: Michelle Marino

Contact Position: Intake & Evaluation Services Coordinator

Phone: 815-235-7181

Fax: 815-235-7180

E-mail: Malcolm@midwest.net

Operating Hours: Monday – Friday, 8:00 a.m. – 4:30 p.m.

Languages Supported: English
Agency: Milestone Dental

Description: Full service dental clinic exclusively treating individuals of all ages with developmental disabilities.

Mission Statement: To provide the highest quality personalized dental care possible in an environment that offers dignity, respect and choice for individuals with developmental disabilities.

United Way Affiliate: No

Location: 275 N. Phelps
Rockford, IL 61108 (just west of the intersection of State & Mulford, in the Value City Furniture parking lot)

Accessible: Yes

Eligibility: Must have a diagnosed developmental disability, priority given to individuals in licensed facilities or programs. Developmental disability means a disability which is attributable to mental retardation, cerebral palsy, autism, epilepsy, or to any other condition, which results in impairments similar to that caused by mental retardation and which requires services similar to those required by persons with mental retardation. Such disabilities must originate before 18 years, be expected to continue indefinitely, and constitute a substantial handicap.

CALL FOR A REGISTRATION PACKET prior to scheduling the first appointment and to find out if new patients are being accepted.

Documents: Must bring registration packet and verification of developmental disability.

Phone: 815-484-8678
Fax: 815-484-8680
E-mail: cwade@milestone-inc.org

Operating Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Languages Supported: English & Spanish
Agency: Monroe Clinic, Congregation of Sisters of St. Agnes

Description: The Monroe Clinic and hospital is an integrated health care system serving Northern Illinois and Southern Wisconsin with over 120 medical and surgical providers and more than 25 specialties. We have three Illinois locations, including Durand, Freeport, and Lena, and five Wisconsin locations including Albany, Blanchardville, Brodhead, Monroe and New Glarus. As a sponsor of ministry of the Congregation of sister of St. Agnes, we partner to carry on the healing mission of the Catholic Church within the communities we serve. Our caregivers take an innovative approach to medicine with the goal of helping patients get better faster and stay healthier longer.

Mission Statement: Working together to achieve the highest standards in health care, we create healthy communities through God’s healing spirit.

Service 1 of 4
Service Name: Family Practice

United Way Affiliate: Yes

Description: Family Practice services are available at the Monroe Clinic. Main Clinic Building – Monroe, Albany Branch, Blanchardville Branch, Brodhead Branch, Durand Branch and New Glarus Branch. Please check web site for details on physicians, location, etc.

Location: 515 22nd Ave.
Monroe, WI 53566

Accessible: Yes

Phone: 608-324-1000 or 800-338-0568

Fax: 608-324-1114

Web Site: www.monroeclinic.org

Languages Supported: English, Spanish, hearing-impaired services, interpreter by phone for 170 languages

Service 2 of 4
Service Name: Obstetrics and Gynecology

United Way Affiliate: Yes
Description: Obstetrics and Gynecology services are available at the Monroe Clinic at Women’s Health Center and Main Clinic – Monroe, WI and Freeport, IL Branch. Check web site for physicians.

Location: 515 22nd Ave.
Monroe, WI 53566

Accessible: Yes

Phone: 608-324-1000 or 800-338-0568

Fax: 608-324-1114

Web Site: www.monroeclinic.org

Languages Supported: English, Spanish, hearing-impaired services, interpreter by phone for 170 languages

Service 3 of 4
Service Name: Pediatrics

United Way Affiliate: Yes

Description: Pediatrics is available at the WI – Monroe and New Glarus and IL – Freeport and Lena sites

Location: 515 22nd Ave.
Monroe, WI 53566

Accessible: Yes

Phone: 608-324-1000 or 800-338-0568

Fax: 608-324-1114

Web Site: www.monroeclinic.org

Languages Supported: English, Spanish, hearing-impaired services, interpreter by phone for 170 languages

Service 4 of 4
Service Name: Adult Medicine/Internal Medicine

United Way Affiliate: Yes
**Description:** Adult Medicine (Internal medicine) is available at the WI - Monroe, Albany, Blanchardville, Brodhead, New Glarus and in IL - Durand, Freeport and Lena sites.

**Location:** 515 22nd Ave.
Monroe, WI 53566

**Accessible:** Yes

**Phone:** 608-324-1000 or 800-338-0568

**Fax:** 608-324-1114

**Web Site:** [www.monroeclinic.org](http://www.monroeclinic.org)

**Languages Supported:** English, Spanish, hearing-impaired services, interpreter by phone for 170 languages
Agency: Mother Hubbard’s Kiddie Cupboard

Description: The place to “spend” your baby bucks for diapers, wiper, clothes, baby food, and toys.

Mission Statement: Mother Hubbard’s Kiddie Cupboard is an incentive program designed to encourage teen and low income parents to improve their education, general health and parenting skills.

United Way Affiliate: Yes

Location: 18 S. Galena
Freeport, IL 61032

Eligibility: Enrolled by their 21st birthday

Documents: Baby Bucks

Fees: Baby bucks can be earned many ways. If you attend regular school classes, YEM or GED classes, you earn Bucks for everyday in attendance. You also earn Bucks for making and keeping appointments on time with WIC or your doctor. Parenting classes earn bucks as does work with your case worker at FHN Family Counseling Center. Over 30 doctors’ offices and agencies give out baby bucks.

Contact Name: Joanne Schamberger

Contact Position: Director

Phone: contact Joanne at 815-233-5656

Fax: 815-233-5656

Operating Hours: Tuesday, 10:00 a.m. - 1:00 p.m.; Wednesday, 1:00 p.m. - 4:00 p.m.; 1st Saturday of each month, October - June, 10:00 a.m. - 1:00 p.m.

Languages Supported: English
Agency: NAMI of Stephenson County

Description: Provides free training and support groups for families and individuals affected by severe mental illness.

United Way Affiliate:

Location: 813 S. State St., Freeport, IL 61032

Contact Name: Sam Havens

Contact Position: President

Phone: 815-821-4037 or 815-232-4841

Website: www.NAMIStephenson.com

E-Mail: namisteph@gmail.com

Languages Supported: English
Agency: Neighborhood Housing Services (NHS) of Freeport

Description: NHS of Freeport is a community-based organization focusing on neighborhood revitalization. NHS is a self-help organization offering a variety of loan programs that assist low-to-moderate income households with the purchase and rehabilitation of homes. NHS offers homebuyer education, budget, and credit counseling. In addition, NHS also works with resident leaders on a variety of neighborhood leaders on a variety of neighborhood enhancement projects.

Mission Statement: The mission of NHS of Freeport is to revitalize Freeport’s deteriorating neighborhoods by increasing homeownership and by investment on the part of property owners, government, and the private sector to insure that affordable, safe, quality housing is available to residents, and to conduct other activities related to building community in the neighborhoods.

United Way Affiliate: Yes

Location: 216-218 W. Main
Freeport, IL 61032

Accessible: Yes

Eligibility: Must be seeking assistance in targeted area

Fees: Origination and appraisals

Contact Name: Deb Elzinga

Contact Position: Director

Phone: 815-232-6197

Fax: 815-235-3560

E-mail: NHSFRPT@aeroinc.net

Languages Supported: English
**Agency:** New Horizons Counseling Center

**Description:** New Horizons is a private, not-for-profit, counseling center serving the people of Northwest Illinois and Southwest Wisconsin. The Center provides confidential counseling for children, youth, adults, and seniors. Services include: individual, couples, family, and group counseling; parent education; divorce mediation; educational seminars; and mental health presentations. The center is staffed by Masters prepared Licensed Clinical Professional Counselors.

**Mission Statement:** The mission of New Horizons Counseling Center is to provide quality counseling services, regardless of ability to pay, in a supportive and confidential environment.

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**Service 1 of 2**

**Service Name:** Individual, Marital and Family Counseling

**United Way Affiliate:** Yes

**Description:** New Horizons provides general counseling services for depression, anxiety, trauma, ADD/ADHD, developmental disorders, managing emotions, relational issues, marital problems, grief & loss, low self-esteem, parent-child issues, academic underachievement, peer conflicts, behavior disorders, suicide, domestic violence, etc.

**Location:**

34 N. Whistler  
Freeport, IL 61032

**Accessible:** Yes

**Credentials:** New Horizons Counseling Center is staffed by counselors who are Masters prepared Licensed Clinical Professional Counselors in the State of Illinois.

**Fees:** Most insurance plans accepted;  
Sliding fee scale available for low income and people without insurance;  
Initial Assessment - $130.00;  
Ongoing Individual Session - $100.00;  
Couples/Families - $120.00 per session;  
Mediation - $140.00 per session;

**Phone:** 815-235-6171

**Fax:** 815-235-6172

**Operating Hours:** Monday – Wednesday 9:00 a.m. – 8:00 p.m.  
Thursday -Wednesday 9:00 a.m. – 4:00 p.m.
Service Name: Mediation Services

Description: New Horizons Counseling Center offers Mediation services for divorcing, divorced, or unmarried couples who would like to make their own decisions about custody, parenting etc. in a non-adversarial setting facilitated by a trained and neutral mediator. Mediation is an alternative to litigation whereby couples negotiate their own agreement and issues are resolved by the couple, not the court.

Location: 34 N. Whistler
Freeport, IL 61032

Accessible: Yes

Credentials: New Horizons Counseling Center is staffed by counselors who are Masters prepared Licensed Clinical Professional Counselors in the State of Illinois. The Mediators at New Horizons Counseling Center have completed the training required by the State of Illinois through the University of Wisconsin Madison Continuing Education Program.

Fees: Mediation services - $140.00 per hour

Phone: 815-235-6171

Fax: 815-235-6172

Operating Hours: Monday – Wednesday 9:00 a.m. – 8:00 p.m.
                Thursday 9:00 a.m. – 3:00 p.m.

Languages Supported: English
Agency: Northwest Illinois Community Action Agency (NICAA)

Description: Assists low income families and individuals.

Mission Statement: The mission of NICAA is to diminish the causes and effects of poverty by helping people identify and obtain the resources to achieve self-sufficiency in order to build stronger families and communities.

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Service 1 of 3
Service Name: CSBG

United Way Affiliate: No

Description: Assists with homeless prevention services due to crisis (3rd party documented) medical/dental transportation to Rockford, Monroe or Madison, and scholarships.

Location: 27 S. State Ave, Suite 102
Freeport, IL 61032

Accessible: Yes

Eligibility: Income per household and family size

Documents: Social security cards for everyone, 90 day income, etc.

Contact Name: Sarah Carter

Contact Position: CSBG Coordinator

Phone: 815-232-3141

Fax: 815-232-3143

E-mail: nicaa8@nicaa.org

Operating Hours: Monday – Friday, 8:00 a.m. – 3:30 p.m.

Languages Supported: English & Spanish

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Service 2 of 3
Service Name: Low Income Heating and Energy Assistance Program (LIHEAP)

United Way Affiliate: No

Description: Assist individuals/families with heating and electric costs.
<table>
<thead>
<tr>
<th>Service 3 of 3</th>
<th>Service Name:</th>
<th>Weatherization</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate:</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Description:</td>
<td>Make homes energy efficient.</td>
<td></td>
</tr>
<tr>
<td>Location:</td>
<td>27 S. State Ave, Suite 102 Freeport, IL 61032</td>
<td></td>
</tr>
<tr>
<td>Accessible:</td>
<td>Yes</td>
<td></td>
</tr>
<tr>
<td>Eligibility:</td>
<td>Approved for LIHEAP</td>
<td></td>
</tr>
<tr>
<td>Documents:</td>
<td>30 day household income, social security cards, heating utility bills</td>
<td></td>
</tr>
<tr>
<td>Contact Name:</td>
<td>Bob Cuny</td>
<td></td>
</tr>
<tr>
<td>Contact Position:</td>
<td>Weatherization Coordinator</td>
<td></td>
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<tr>
<td>Phone:</td>
<td>815-232-3141</td>
<td></td>
</tr>
<tr>
<td>Fax:</td>
<td>815-232-3143</td>
<td></td>
</tr>
</tbody>
</table>
E-mail: nicaa4@nicaa.org

Operating Hours: Monday – Friday, 8:00 a.m. – 3:30 p.m.

Languages Supported: English & Spanish
Agency: NICAA Head Start

Description: A comprehensive preschool program for low income and special needs children and their families.

Mission Statement: NICAA Head Start will enhance the lives of preschool children and their families by providing a high quality program, which includes academics, health, nutrition, parent involvement, and social-emotional related services. We will partner with families as they work to set and attain their goals.

United Way Affiliate: No

Location: 511 S. Liberty
Freeport, IL 61032

Accessible: Yes

Credentials: Licensed by DCFS and meets regulations of the federal Head Start program.

Eligibility: Income requirements – 130% of the poverty level. Can take up to 10% of over-income families. 10% of total enrollment reserved for children with disabilities.

Documents: Proof of income, official birth certificate Illinois medical card, if applicable.

Contact Name: Carrie Julius

Contact Position: ERSEA (Eligibility, Recruitment, Selection, Enrollment, Attendance)

Phone: 815-235-3740

Fax: 815-232-0739

E-mail: nicaa22@nicaa.org

Operating Hours: Office Open Monday – Friday, 7:00 a.m. – 3:30 p.m.

Languages Supported: English & Spanish (will make arrangements for non-English speaking families, as necessary)
Agency: Norman C. Sleezer Youth Home

Description: Local Mental Health Provider for Youth

Mission Statement: To provide residential and community-based therapeutic services that empower youth to become caring and productive individuals.

Service 1 of 2
Service Name: Residential Treatment Services

United Way Affiliate: Yes

Description: NCS Youth Home provides intense therapeutic services to teenage females with significant emotional and behavioral challenges. Services include: Individual clinical therapy, group therapy, life skills, educational support, family services, and any other applicable mental health services necessary to assist youth in her success.

Location: 1401 S. Sleezer Home Road, Freeport

Credentials: NCS Youth Home is licensed by the Department of Children and Family Services and accredited by the Council on Accreditaion

Contact Name: Cara Williams

Contact Position: Executive Director

Phone: (815) 232-8336

Fax: (815) 232-8842

E-mail: Cwilliams@sleezeryouthhome.org

Operating Hours: Office hours 8am – 5pm

Languages Supported: English

Service 2 of 2
Service Name: Community Outreach Counseling Program

United Way Affiliate: Yes

Description: NCS Youth Home provides mental health services to students in the empower youth to become caring and productive individuals. Freeport community who are in need of specialized educational, emotional, family, and life skill assistance.
Location: 1401 S. Sleezer Home Road, Freeport

Credentials: NCS Youth Home is licensed by the Department of Children and Family Services and accredited by the Council on Accreditation.

Contact Name: Cara Williams

Contact Position: Executive Director

Phone: (815) 232-8336

Fax: (815) 232-8842

E-mail: Cwilliams@sleezeryouthhome.org

Operating Hours: Office hours 8am – 5pm

Languages Supported: English
Agency: Northwest Eye Care

Description: Provides exams and eye glasses for individuals with an Illinois medical card.

Location: 1000 S. Kiwanis Freeport, IL 61032

Accessible: Yes

Phone: 815-235-6177

Operating Hours: Monday, 8:00 a.m. - 6:00 p.m.; Tuesday - Friday, 8:00 a.m. - 5:00 p.m.

Languages Supported: English
Agency: Northwest Special Education

Description: Northwest Special Education Cooperative serves 12 member school districts in Northwest Illinois by providing meaningful educational programs for students with special needs and support services for teachers and administrative staff. Assistance is also provided to districts in identifying and providing appropriate services for special needs throughout the Cooperative.

United Way Affiliate: No

Location: 2037 W. Galena
Freeport, IL 61032

Accessible: Yes

Contact Name: Christy Hopper

Contact Position: Director

Phone: 815-232-0332

Fax: 815-599-0402

E-mail: nwse@freeport.k12.il.us

Operating Hours: Monday – Friday, 7:30 a.m. – 4:00 p.m.

Languages Supported: English

This office will be moving in October, 2014 to the main office location in Elizabeth, IL. Services will continue for the same Districts. The new address will be 310 North West Street, Room 137, Elizabeth, IL 61028. New phone number is unknown at this time.
Agency: First Church of the Open Bible/Open Bible Learning Center

Description: DCFS licensed child care center that offers preschool education, latchkey care for public school children during the school year and summer, and on-site elementary school serving children Kindergarten-6th grade

Mission Statement: Open Bible Learning Center provides a setting of rich and varied educational experiences and services to families and their children. The learning Center serves as a supplement and complement to each child’s home and family. There is an atmosphere of acceptance, in which each child can flourish and grow physically, intellectually, socially, emotionally, and spiritually...under the guidance of qualified teachers and assistants. In each child creativity and natural curiosity are encouraged

Service 1 of 1
Service Name: Open Bible Learning Center

United Way Affiliate: NO

Description: Full-time childcare/preschool education, Part-time preschool education, Kindergarten-6th grade elementary school, Public school latchkey (before and/or after school and off school days), Summer Latchkey Public school Kindergarten -12 year olds.

Location: 3800 W. Stephenson St, Freeport, IL 61032

Accessible: Yes

Credentials: Licensed by DCFS/Elementary school credentialed thru Association of Christian Schools International (ACSI)

Eligibility: Parents should be working or attending school

Documents: Application, financial agreement, medical report, birth certificate, child release authorization, late pick-up agreement, Child and Adult Care Food program annual enrollment form and household eligibility application

Contact Name: Dr. Burliss Parker/Jennifer Fuller

Contact Position: Senior Pastor-Administrator/Child Care Director

Phone: 815-235-7216

Fax: 815-235-9232

E-mail: obc@oblcc.cc or jenniferf@oblcc.cc
Website:  www.freeportopenbible.com

Operating Hours:  6:30 a.m. – 5:30 p.m. Monday thru Friday

Languages Supported:  English (will make arrangements for non-English speaking families as necessary)
Agency: PASS Preschool – Regional Office of Education

Description: A preschool program for 3-5 year old children and their parents. The program is available in the Freeport, Pearl City, Dakota and Orangeville School Districts. PASS offers classroom-based instruction at no charge. Classrooms in Freeport are available at Blackhawk, Center, Empire, Taylor Park, and Lincoln-Douglas Elementary Schools and at Amity Day Care & Learning Center. Classrooms in Dakota, Orangeville, and Pearl City are located in the elementary school buildings.

United Way Affiliate: No

Location: 27 S. State Ave., Suite 101
Freeport, IL 61032

Accessible: Yes

Credentials: All teachers have Early Childhood Certificates through the Illinois State Board of Education. The Amity site is NAEYC accredited.

Eligibility: Children must be 3-5 years old but not old enough for Kindergarten. Children must participate in a developmental screening to determine need.

Documents: Children must have current physicals and proof of up-to-date immunizations in order to participate.

Contact Name: Sara Kuhlemeier

Contact Position: Early Childhood Coordinator

Phone: 815-599-1408 x 130
815-801-0372 (screening appointments)

Fax: 815-297-9032

Operating Hours: Monday – Friday, 8:00 a.m. – 4:00 p.m. Classes meet for half-day sessions Monday through Friday. Full-day programming may be available at the Amity site. For more information, contact Amity at (815) 233-0015.

Languages Supported: English. The classroom at Blackhawk Elementary School is specifically for English Language Learners. With advanced notice, interpreters can be arranged for screenings.
**Playgroups/Support Groups**

Caregivers and Toddlers (CAT) Playgroup  
CONTACT: 815-297-2082

Christian Homeschool Support Group at Park Hills Church, Freeport  
CONTACT: CHOSENHomeschoolGroup@yahoogroups.com

Confident Kids Support Group for children whose parent or guardian is participating in recovery and/or support groups. Held Tuesday and Thursday 6:30-8:30 at Crossroads Church.  
CONTACT: Jackie Callahan 815-821-1860

Faith United Methodist Playgroup  
CONTACT: 815-232-6533

Fibromyalgia/Chronic Pain Support Group  
CONTACT: New Horizons Counseling Center 815-235-6171  
Meets the last Tuesday of every month 6:30 pm to 8:00 pm

Mom’s Milk Club for Breastfeeding mothers  
CONTACT: Health Department 815-235-8271

MOPS Playgroup at Crossroads  
CONTACT: Nicole at 815-291-6497

National Alliance on Mental Illness  
CONTACT: 815-232-4841

Young Mom’s Bible Study, Child Care provided  
CONTACT: Carol 815-232-6159
Agency: Prairie State Legal Services

Description: Prairie State offers free legal services to financially eligible persons in civil legal matters such as: Domestic Violence, Elder Abuse, Eviction, benefits such as TANF, food stamps, SSI, Medicaid, Medicare, Utility disconnections, and Family law, according to case priorities.

Mission Statement: To provide or coordinate the delivery of high quality legal services to low income individuals, families, and groups. The delivery of legal services will be directed to protecting the client’s basic needs, including income, shelter, physical safety, enhancing the client’s independence and resolving related legal problems.

United Way Affiliate: Yes

Location: 303 N. Main St., Suite 600
Rockford, IL 61101

Accessible: Yes

Eligibility: Must have income of 125% of poverty or less, or be 60 years of age or older. Also asset limitations.

Documents: Bring in relevant notices, court papers. Non-citizens must present proof of legal status.

Fees: Some court fees depending on the case.

Contact Name: Cathy Ritts

Contact Position: Managing Attorney

Phone: 800-895-9285 (client line), 815-965-2902

Fax: 815-965-1081

Web site: www.pslegal.org

Operating Hours: Monday – Friday, 8:30 a.m. – 5:00 p.m. (Closed 12:00 noon – 1:00 p.m.)

Languages Supported: English, others through telephonic interpreters
Agency: Pretzel City Transit

Description: The Pretzel City Transit provides door-to-door service. You will be picked up at your place of origin within 15 minutes of your scheduled time and dropped off at your destination.

Mission Statement: It is the policy of the City of Freeport and Pretzel City Transit to provide transportation in a safe and timely manner for all transit clients.

United Way Affiliate: No

Location: 50 W. Douglas St., Suite 1200
           Freeport, IL 61032

Accessible: Yes

Eligibility: None

Documents: None

Fees: $3.00 for residents age 60 and over
      $3.00 cash for pre-scheduled advanced registration rides.
      $5.00 cash for same day calls or unscheduled stops

Contact Position: Transit Coordinator

Phone: 815-233-RIDE (7433)

Web site: www.pretzelcitytransit.com

Operating Hours: Monday – Friday, 6:00 a.m. – midnight; Saturdays, 6:00 a.m. – 1:00 p.m.

Languages Supported: English
Agency: RAMP

Description: RAMP is a non-residential center for independent living. RAMP empowers individuals with disabilities through services and advocacy to live an independent life. We accomplish this by partnering with them to make changes in their own lives, seek peer support, and remove barriers.”

Mission Statement: To promote an accessible society that allows and expects full participation of persons with disabilities.

Service 1 of 11
Service Name: Brain Injury Case Management Program

United Way Affiliate: Yes

Description: RAMP’s Traumatic Brain Injury (TBI) program is a State of Illinois Medicaid Waiver program designed to provide community based services that will meet the needs of individuals with brain injuries and help prevent unnecessary institutionalization. The TBI community based services equal the level of care that a nursing facility might provide, and yet the community based services allow the individual to remain in their home and community. RAMP works closely with the Illinois Department of Human Services (DHS) Division of Home Services and the DHS Brain Injury Case Management Unit. We also work closely with nursing homes by providing continuity of services to individual leaving the rehab setting. The program offers help to persons with severe brain injuries become more independent and assists them with a variety of services offered by Home Services and RAMP. Services could include: Personal assistance, Homemaker, Home Health and Nursing, Adult Day Care, Home Delivered meals, Day treatment, Behavioral/cognitive rehab, prevocational services and/or support employment.

Location: 2155 W. Galena Ave. Freeport, IL 61032

Accessible: Yes

Eligibility: Must have a Brain injury and their disability must last as least 12 months. Apply for Medicaid. Be at risk of nursing home placement.

Contact Name: TBI Case Manager

Phone: 815-233-1128

Fax: 815-233-0743
E-mail:

Operating Hours: Monday – Thursday, 8:00 a.m. – 3:00 p.m., Friday, 8:00 - Noon; By appointment only

Languages Supported: English, Sign Language interpreters available per request.

Service 2 of 11
Service Name: Deaf and Hard of Hearing Services

United Way Affiliate: Yes

Description: All of RAMP’s services are available with the assistance of RAMP’s Deaf & Hard of Hearing Advocate. In addition to consumer support, the Deaf & Hard of Hearing Advocate is available to educate the community at-large through custom designed presentations or trainings including but not limited to TTY training, sensitivity training, ADA Title 2 Responsibilities, and obtaining Interpreter Services.

Location: 202 Market St.
Rockford, IL 61107

Accessible: Yes

Eligibility: Deaf, hard of hearing, speech impaired.

Contact Position: Deaf/Hard of Hearing Advocate

Phone: 815-977-7172 direct line/captioned phone also TTY and videophone

Fax: 815-968-7612

E-mail: akubatzke@rampcil.org

Operating Hours: Monday - Thursday, 8:00 a.m. - 3:00 p.m., Friday 8:00 a.m. - noon; by appointment only

Languages Supported: English, Sign Language

Service 3 of 11
Service Name: Individual and Systemic Advocacy

United Way Affiliate: Yes

Description: RAMP offers two types of advocacy. Individual advocacy focuses on the
person with a disability and services available within the community to assist them in living independently and to eventually become their own advocate. Systemic advocacy involves working together with the public/private sectors at the local, state and federal levels to eliminate barriers and allow people with disabilities to fully participate in their community.

Location: 2155 W. Galena Ave.

Accessible: Yes

Eligibility: Must have a disability.

Contact Name: Liz Moshure

Contact Position: Information & Referral Specialist

Phone: 815-233-1128

Fax: 815-233-0743

E-mail: lmoshure@rampcil.org

Operating Hours: Monday - Thursday, 8:00 a.m. - 3:00 p.m., Friday, 8:00 a.m. - noon; by appointment only.

Languages Supported: English, Sign Language interpreters available per request.

Service Name: Community Reintegration

United Way Affiliate: Yes

Description: Assists you in moving out of an institutional setting and into your own home. Assists eligible persons in doing so by providing support for housing, equipment, remodeling, initial utility, and rent down payments. RAMP also coordinated in home services such as Personal Assistance, Homemaker, Adult Day Care, Home delivered meals, housing modifications, emergency home response, and more.

Location: 2155 W. Galena Ave.

Accessible: Yes

Eligibility: Must be under age 60 and live in a long-term care facility. Age requirement waived if person has AIDS or Traumatic Brain Injury.
Documents: Proof of income/assets & medical information.

Contact Name: Jane Hendrickson

Contact Position: Independent Living Advocate

Phone: 779-221-2359

Fax: 815-233-0743

E-mail: jhendrickson@rampcil.org

Operating Hours: Monday - Thursday, 8:00 a.m. - 3:00 p.m., Friday 8:00 a.m. - noon; by appointment only.

Languages Supported: English, Sign Language interpreters available per request.

Service Name: Community Services

United Way Affiliate: Yes

Description: Offers Systemic Advocacy, Accessibility assessments, Speakers and Press information to businesses, organizations, and local, state and federal government entities. RAMP is a state site for distribution of amplified phones and TTYs, and they have a durable medical equipment loan program.

Location: 2155 W. Galena Ave.

Accessible: Yes

Fees: only for accessibility audits.

Contact Name: Autumn Kubatzke- Stephenson County Manager
             Liz Moshure-Information & Referral Specialist

Contact Position: Stephenson County Manager or Information & Referral Specialist

Phone: 815-233-1128

Fax: 815-233-0743

E-mail: akubatzke@rampcil.org, or lmoshure@rampcil.org

Operating Hours: Monday - Thursday 8:00 a.m. - 3:00 p.m., Friday, 8:00 a.m. - noon; by appointment only.
<table>
<thead>
<tr>
<th>Service Name:</th>
<th>Independent Living Skills Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate:</td>
<td>Yes</td>
</tr>
<tr>
<td>Description:</td>
<td>RAMP’s Independent living Skills training empowers people with disabilities to attain new skills and techniques so they are able to participate in daily living, recreational, social opportunities, and vocational/volunteering activities. Ramp offers training in budgeting, homemaking, shopping, cooking and other independent living skills. Offers guidance in accessing community services and applying for financial assistance.</td>
</tr>
<tr>
<td>Location:</td>
<td>2155 W. Galena Ave.</td>
</tr>
<tr>
<td>Accessible:</td>
<td>Yes</td>
</tr>
<tr>
<td>Eligibility:</td>
<td>Must have a disability.</td>
</tr>
<tr>
<td>Contact Position:</td>
<td>Independent living Advocate</td>
</tr>
<tr>
<td>Phone:</td>
<td>815-233-1128</td>
</tr>
<tr>
<td>Fax:</td>
<td>815-233-0743</td>
</tr>
<tr>
<td>E-mail:</td>
<td><a href="mailto:lmoshure@rampcil.org">lmoshure@rampcil.org</a></td>
</tr>
<tr>
<td>Operating Hours:</td>
<td>Monday – Thursday, 8:00 a.m. - 3:00 p.m., Friday, 8:00 a.m. - noon; by appointment only.</td>
</tr>
<tr>
<td>Languages Supported:</td>
<td>English, Sign Language interpreters available per request.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service Name:</th>
<th>Information and Referral</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate:</td>
<td>Yes</td>
</tr>
<tr>
<td>Description:</td>
<td>Local contact point for all people with disabilities, their families, and the community to find appropriate resources and information on disability issues.</td>
</tr>
<tr>
<td>Location:</td>
<td>2155 W. Galena Ave</td>
</tr>
<tr>
<td>Accessible:</td>
<td>Yes</td>
</tr>
</tbody>
</table>
Contact Name: Liz Moshure

Contact Position: Information & Referral Specialist

Phone: 815-233-1128

Fax: 815-233-0743

E-mail: lmoshure@rampcil.org

Operating Hours: Monday – Thursday, 8:00 a.m. - 3:00 p.m., Friday, 8:00 a.m. - noon; by appointment only.

Languages Supported: English, Sign Language interpreters available per request.

Service 8 of 11
Service Name: Peer Support

United Way Affiliate: Yes

Description: Assists people in finding on-on-one support or group support situations with people with similar disabilities.

Location: 2155 W. Galena Ave.

Accessible: Yes

Eligibility: Must have a disability or have a related issue.

Contact Name: Autumn Kubatzke

Contact Position: Stephenson County Manager

Phone: 779-221-2349

Fax: 815-233-0743

E-mail: akubatzke@rampcil.org

Operating Hours: Monday – Thursday. 8:00 a.m. - 3:00 p.m., Friday, 8:00 a.m. - noon; by appointment only.

Languages Supported: English, Sign Language interpreters available per request.

Service 9 of 11
Service Name: Personal Assistance Services
United Way Affiliate: Yes

Description: Assistance in obtaining community services that fund Personal Assistant (PA’s). RAMP will help recruit, hire, and manage a PA to fit the needs of the individual. We maintain a current list of people interested in working as a PA. PA’s can assist consumers with tasks ranging from housekeeping and transportation up to nursing care.

Location: 2155 W. Galena Ave.

Accessible: Yes

Eligibility: Must have a disability.

Contact Name: Liz Moshure

Contact Position: Information & Referral Specialist

Phone: 815-233-1128

Fax: 815-233-0743

E-mail: lmoshure@rampcil.org

Operating Hours: Monday – Thursday, 8:00 a.m. - 3:00 p.m., Friday, 8:00 a.m. - noon; by appointment only.

Languages Supported: English, Sign Language interpreters available per request.

Service Name: Employment Services

United Way Affiliate: Yes

Description: Assists eligible SSI/SSDI beneficiaries to enter the workforce and gain more independence. Provides job readiness, job placement and employment follow up.

Location: 204 Market Street; Rockford

Accessible: Yes

Eligibility: Must have a disability and receiving SSI or SSDI, between 18-64 years of age, want to work and available to work.

Contact Name: Jeremy Munson, Employment Service Manager
Contact Position: Employment Services Manager

Phone: 815-233-1128

Fax: 815-233-0743

E-mail: jmunson@rampcil.org

Operating Hours: Monday – Thursday, 8:00 a.m. - 3:00 p.m., Friday, 8:00 a.m. - noon; by appointment only.

Languages Supported: English, Sign Language interpreters available per request.

-----------------------------------------------------------

Service 11 of 11

Service Name: Youth Advocacy Services

United Way Affiliate: Yes

Description: We will help you learn the rights of students with disabilities and how to enforce rights to an appropriate education. We will help you negotiate the special education and transition maze in public education. Upon your request, we will attend your child’s school meetings, providing support for you and your child. We also provide planning for the transition from school to life after school.

Location: 2155 W. Galena Ave

Accessible: Yes

Eligibility: Must have a disability.

Contact Name: Autumn Kubatzke or Amber Macklin

Contact Position: Youth Education Advocate

Phone: 779-221-2354

Fax: 815-233-0743

E-mail: akubatzke@rampcil.org or amacklin@rampcil.org

Operating Hours: Monday – Thursday, 8:00 a.m. - 3:00 p.m., Friday, 8:00 a.m. - noon; by appointment only.

Languages Supported: English, Sign Language interpreters available per request.
<table>
<thead>
<tr>
<th>Agency: Regional Office of Education School District contacts</th>
</tr>
</thead>
</table>
| **Stacey Kleindl**  
Blackhawk Elementary  
1401 S. Blackhawk Avenue  
Freeport, IL 61032  
PH: 815-232-0490 | **Nick Swords**  
Freeport Middle School  
701 W Empire Street  
Freeport, IL 61032  
PH: 815-232-0500 | **Mary Gerbode**  
Lena Elementary  
401 Fremont Street  
Lena, IL 61048  
PH: 815-369-3124 |
| **Danielle Summers**  
Center School  
718 E Illinois Street  
Freeport, IL 61032  
PH: 815-232-0480 | **Beth Summers**  
Freeport High School  
701 W. Moseley Street  
Freeport, IL 61032  
PH: 815-232-0400 | **Andrew Lobdell**  
Lena-Winslow Junior High  
517 Fremont  
Lena, IL 61048  
PH: 815-369-3116 |
| **Yaa Appiah**  
Empire School  
1325 W Empire Street  
Freeport, IL 61032  
PH: 815-232-0380 | **Christina Wallace**  
Pearl City Elementary  
100 S. Summit, PO Box 9  
Pearl City, IL 61062  
PH: 815-443-2715 | **Mark Kuehl**  
Lena-Winslow High School  
516 Fremont Street  
Lena, IL 61048  
PH: 815-369-3118 |
| **Deborah Kleckner**  
Lincoln-Douglas School  
1802 W Laurel Street  
Freeport, IL 61032  
PH: 815-232-0370 | **Kelly Mandrell**  
Pearl City Jr/Sr High School  
100 S. Summit, PO Box 9  
Pearl City, IL 61062  
PH: 815-443-2715 | **Dr. Doug DeSchepper**  
Orangeville Elementary School  
310 S. East Street  
Orangeville, IL 61060  
PH: 815-789-4450 |
| **Toni Holmes**  
Taylor Park School  
806 E Stephenson Street  
Freeport, IL 61032  
PH: 815-232-0390 | **Crystal Thorpe**  
Dakota Elementary School  
400 Campus Drive  
Dakota, IL 61018  
PH: 815-449-2852 | **Andrew Janecke**  
Orangeville Jr/Sr High School  
201 S Orange Street  
Orangeville, IL 61060  
PH: 789-4289 |
| **Kathleen Jenkins**  
Carl Sandburg Middle School  
1717 W Eby Street  
Freeport, IL 61032  
PH: 815-232-0340 | **Eric Rankin**  
Dakota Jr/Sr High School  
300 Campus Drive  
Dakota, IL 61018  
PH: 815-449-2812 | **Jackie Nieukirk**  
Jones-Farrar Magnet School  
1386 S Kiwanis Drive  
Freeport, IL 61032  
PH: 815-232-0610 |
Description: The SFFC movement is based on the perspective that the safety and health of the children of our communities are the responsibility of each one of us and that parents are the key to providing long-term safe environments for their children.

Mission Statement: Extending community support by hosting vulnerable children and strengthening their families in crisis through a network of volunteers motivated by compassion.

Description: Volunteer host families provide safe, loving homes where parents may voluntarily have their children cared for while they seek to restore stability to their lives.

Location: Greater-Rockford Regional Office: 223 So. Winnebago St., Rockford, IL 61102

Accessible: 24/7 crisis placement of children into authorized homes within the community

Credentials: Outreach Program of LYDIA Home Assoc., Chicago-based child welfare agency for over 100 years

Eligibility: “Any child, any time, for any reason”

Documents: Short-term guardianship and power of attorney for health care extended to Host Safe Family (for a temporary & voluntary placement)

Contact Name: Robb Rennix

Contact Position: Regional Coordinator

Phone: 815-966-0039

Fax: 815-642-5120

E-mail: rrennix@lydiahome.org

Operating Hours: 8a-5p, Mon.-Fri.. after hours and weekend crisis calls available

Languages Supported: English
Agency: The Salvation Army

Description: We offer assistance in many ways as funding allows.

Mission Statement: The Salvation Army, an international movement, is an evangelical part of the universal Christian church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the gospel of Jesus Christ and to meet human needs in His name without discrimination.

Service 1 of 3
Service Name: Financial
United Way Affiliate: Yes
Description: NICOR Gas Sharing Program
Location: 106 W. Exchange
Freeport, IL 61032
Accessible: Yes
Eligibility: Low income
Documents: Current billing statements and personal identification and income statement.
Contact Position: Case worker
Phone: 815-235-7639
Fax: 815-232-1738
Operating Hours: Monday – Friday, 7:30 a.m. – 3:30 p.m.
Languages Supported: English

Service 2 of 3
Service Name: Emergency Food Pantry
United Way Affiliate: Yes
Description: Individuals can come once a month and receive food for the entire family for roughly 3-5 meals.
Location: 106 W. Exchange
Freeport, IL 61032
Service 3 of 3
Service Name: Soup Kitchen

Description: A hot meal is given every day to anyone who needs one.

Location: 106 W. Exchange
           Freeport, IL 61032

Accessible: Yes

Eligibility: Open to public

Contact Position: Case worker

Phone: 815-235-7639

Fax: 815-235-1738

Operating Hours: Monday – Friday, 11:00 a.m. – 12:15 p.m.

Languages Supported: English
Agency: Senior Resource Center

Description: Non-profit

Mission Statement: To promote independence and quality of life for seniors 55+ in Stephenson and JoDaviess counties.

Services:
- Adult Protective Services
- Information and Assistance
- Case Management: Determine eligibility for home care services
- Money Management
- Transportation
- Tax Aide
- Caregiver Support and Resources
- Supplemental Health Insurance Counseling

United Way Affiliate: Yes

Location:
- 206 E. Stephenson St. Freeport, IL
- 500 Fillmore St. P.O. Box 645 Hanover, IL

Accessible: Yes

Contact Name: Sue Lambert

Contact Position: Executive Director

Phone: 815-235-9777

Fax: 815-235-9571

E-mail: slambert@srcntr.org

Operating Hours: Mon-Fri 8:30-4:30

Languages Supported: With advance notice
Agency: Share Program Food Exchange

Description: The Share Program is a food exchange and is available to people at all income levels. Participants receive groceries valued up to $35.00. Food items include: meat products, canned foods, dry food items and fruits and vegetables. Registration is at the beginning of each month.

Fees: Participants must pay a fee of $14.00 (cash or food stamps) and agree to do 2 hours of community service.

Phone: 815-233-5748
Agency: Social Security Administration

Mission Statement: It is our business to provide the best service that satisfies our customer’s needs and exceeds their expectations. Our commitment to service means that Social Security will always work to: 1) Put customers first, 2) Treat everyone with courtesy and respect, 3) provide equal treatment to all, 4) Communicate honestly, 5) Comply with all laws and regulations, and 6) Pursue excellence through innovation and continuous improvement.

<table>
<thead>
<tr>
<th>Service 1 of 9</th>
<th>Service Name: Assignment of Social Security numbers (SSN) for Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>United Way Affiliate:</td>
<td>Yes</td>
</tr>
<tr>
<td>Description:</td>
<td>SSN can be assigned to children who are U.S. citizens. SSN’s are often needed for income tax purposes, health insurance purposes, health insurance purposes, and/or receipt of social services. NOTE: Most hospitals have a procedure to take care of this for parents. It generally takes 90 days or longer. Parents can apply for a SSN for their newborns directly with Social Security. When applying directly a number can be assigned within a few days.</td>
</tr>
</tbody>
</table>
| Location: | 4 E. Linden  
Freeport, IL 61032 |
| Accessible: | Yes |
| Eligibility: | Children must be citizens of the U.S. in most cases. Children who are non-citizens generally cannot be assigned a SSN, unless the child was admitted to the country as a refugee pursuant to section 207 of the Immigration and Naturalization Act for an indefinite period of time. |
| Documents: | Documents: A parent applying for a child must provide proof of his/her own identity, such as a driver's license, state ID, recent pay stub, or current medical card. The parent must also provide the child's hospital birth record or birth certificate, plus proof of the child's identity, such as a current immunization record, medical card, WIC card, or medical bill. |
| Phone: | 800-772-1213 (national) – call to schedule appointment |
| Web-site: | www.ssa.gov |
| Operating Hours: | Monday – Friday, 9:00 a.m. – 4:00 p.m. |
| Languages Supported: | English and Spanish. Many other languages by appointment |

<table>
<thead>
<tr>
<th>Service 2 of 9</th>
<th>Service Name:</th>
</tr>
</thead>
</table>
Service Name: Assignment of Social Security numbers (SSN) for Non-citizens

United Way Affiliate: Yes

Description: SSN can be assigned to certain non-citizens.

Location: 4 E. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: The non-citizen must be in the country legally. The non-citizen must be a permanent resident, or be work authorized.

Documents: An applicant must provide acceptable documentation from the Immigration and Naturalization Services.

Phone: 800-772-1213 (national) – call to schedule appointment

Web-site: www.ssa.gov

Operating Hours: Monday – Friday, 9:00 a.m. – 4:00 p.m.

Languages Supported: English and Spanish. Many other languages by appointment

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Service 3 of 9
Service Name: Dependent Child Benefits

United Way Affiliate: Yes

Description: Cash benefits paid for children who have a parent who is 62 or older, disabled, or deceased.

Location: 4 E. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: 1) Child must be either the child of a parent receiving disability or retirement benefits, or be the child of a deceased parent who had enough work history for benefits to be payable. 2) The child must be unmarried and under the age of 18; or if over 18, must be a full-time high school student and under the age of 19; or be disabled before the age of 22.

Documents: An original or a certified copy of the child’s birth certificate will be required as evidence of the child’s age and relationship to the parent. Documentation may also be needed to establish dependency and
marriage in cases involving step-children. Documentation will be needed showing school attendance if the child is between 18 and 19 years of age.

Phone: 800-772-1213 (national) – call to schedule appointment

Web-site: www.ssa.gov

Operating Hours: Monday – Friday, 9:00 a.m. – 4:00 p.m.

Languages Supported: English and Spanish. Many other languages by appointment

Service 4 of 9
Service Name: Disability Insurance Benefits

United Way Affiliate: Yes

Description: Disability cash benefits.

Location: 4 E. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: A worker under 65, who has become unable to perform substantial work, must have a medically verifiable condition that is expected to last more than 12 months or result in death. The worker must also have a significant amount of recent work covered under Social Security, typically five years of work out of the last 10. Less restrictive requirements apply to persons younger than 31 or blind.

Documents: A claimant must provide an original or certified copy of his or her birth. If a person is applying for disability on a parent’s work record, documentation establishing his or her relationship to that parent will be required. If a claimant was in the military, he or she may need to present a DD-214 or other discharge paper(s) showing dates of active duty.

Other requirements: A person must fill out or give information for a Disability Report and also sign forms to allow the release of medical information to Social Security Administration. A decision on a claim requires about 90 days. The person may also need to provide detailed information and proof of recent work earnings.

Phone: 800-772-1213 (national) – call to schedule appointment

Web-site: www.ssa.gov

Operating Hours: Monday – Friday, 9:00 a.m. – 4:00 p.m.
**Languages Supported:** English and Spanish. Many other languages by appointment

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**Service 5 of 9**
**Service Name:** Lump Sum Death Payment

**United Way Affiliate:** Yes

**Description:** A one-time payment of $255.00 payment

**Location:**
4 E. Linden
Freeport, IL 61032

**Accessible:** Yes

**Eligibility:**
1) The deceased must have had enough work history to be insured with Social Security. 2) The surviving spouse must be eligible to receive survivor’s benefits on the deceased person's record or have been living in the same household, or, if living apart, be living apart for medical reasons.

**Documents:**
A claimant may need to provide an original or certified copy of his or her birth certificate. Marriage certificates and/or death certificates may be needed.

**Phone:** 800-772-1213 (national) – call to schedule appointment

**Web-site:** www.ssa.gov

**Operating Hours:** Monday – Friday, 9:00 a.m. – 4:00 p.m.

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**Service 6 of 9**
**Service Name:** Medicare

**United Way Affiliate:** Yes

**Description:** Health/Medical Insurance

**Location:**
4 E. Linden
Freeport, IL 61032

**Accessible:** Yes

**Eligibility:**
1) must be 65 or older, OR 2) have been on Social Security disability for 24 months, OR 3) Have End-stage Renal disease
Phone:  800-772-1213 (national) – call to schedule appointment

Web-site:  www.ssa.gov

Operating Hours:  Monday – Friday, 9:00 a.m. – 4:00 p.m.

Languages Supported:  English and Spanish.  Many other languages by appointment

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Service 7 of 9
Service Name:  Public Information Presentations

United Way Affiliate:  Yes

Description:  Social security will provide informational speeches and presentations to groups, organizations, and businesses.  Social Security can cover any of the programs that it administers or discuss solvency issues for its programs.  Pre-retirements seminars have been very popular with businesses.  Presentations on disability related programs have been very popular with social service agencies and healthcare providers.

Location:  4 E. Linden
            Freeport, IL 61032

Accessible:  Yes

Eligibility:  You must represent a recognized group, organization or business.

Phone:  800-772-1213 (national) – call to schedule appointment

Web-site:  www.ssa.gov

Operating Hours:  Monday – Friday, 9:00 a.m. – 4:00 p.m.

Languages Supported:  English and Spanish.  Many other languages by appointment

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Service 8 of 9
Service Name:  Replacement Social Security Cards

United Way Affiliate:  Yes

Description:  Replacement social security card (most often needed for employment verification purposes, for the purpose of obtaining social services, or for name changes associated with marital status).

Location:  4 E. Linden
            Freeport, IL 61032
Any person who already has a Social Security number may obtain a replacement Social Security card displaying his or her name and Social Security Number.

A person applying for his or her own behalf must provide suitable identification. A person applying in someone else’s behalf must either be the parent of a minor child and provide suitable identification or be a court appointed legal guardian and provide suitable documentation/identification.

800-772-1213 (national) – call to schedule appointment

www.ssa.gov

Monday – Friday, 9:00 a.m. – 4:00 p.m.

English and Spanish. Many other languages by appointment.

Retirement Insurance Benefits

Yes

4 E. Linden, Freeport, IL 61032

Yes

Must be at least 62 years of age and have worked for a minimum of 40 quarters.

A claimant must provide an original or certified copy of his or her birth certificate. If the claimant was in the military, he or she may need to present a DD-214 or other discharge papers showing the dates of active duty.

800-772-1213 (national) – call to schedule appointment

www.ssa.gov

Monday – Friday, 9:00 a.m. – 4:00 p.m.

English and Spanish. Many other languages by appointment.
Agency: Society of St. Vincent de Paul

Description: A worldwide Christian organization dedicated to alleviating suffering and deprivation and promoting human dignity by services to those in need. This is a volunteer organization supported entirely by contributions. The Society services those in need regardless of creed, ethnic or social backgrounds, health, gender or political opinions.

Service: The Society may help with such things as housing assistance, utility payments, groceries, household supplies, emergency lodging, etc. Due to limited funding, we generally provide assistance once per year.

United Way Affiliate: No

Location: St. Joseph and St. Mary’s churches
Freeport, IL 61032

Accessible: Yes

Eligibility: Home visit to assess need

Phone: Leave a message at 815-232-8271 ext. 24. Someone will return the call within 24 hours.

Fax: 815-233-4591

Operating Hours: 24 hours a day, 7 days a week

Languages Supported: English
Agency: Sojourn House

Description: Comprehensive substance abuse treatment and intervention services for adults, adolescents, and families.

Mission Statement: Sojourn House, Inc., provides confidential, comprehensive alcohol and other drug treatment and counseling services to adolescents, adults and their families, empowering them to achieve productive and healthy lives. Our mission is achieved by: Deploying state of the art treatment through skilled professional services, spearheading community-based programs on issues of substance abuse, and total dedication to client/family health and well-being.

United Way Affiliate: Yes

Location: 565 N. Turner Ave.
           Freeport, IL 61032

Accessible: Yes

Credentials: DASA Licensed

Eligibility: Anyone

Phone: 815-232-5121

Fax: 815-233-4591

Operating Hours: 24 hours a day, 7 days a week

Languages Supported: English
Agency: Stephenson County Health Department (SCHD)

Description: Official public health agency and vital records registrar for Stephenson County, providing a diverse mix of communicable disease control, environmental health, health education, personal health, and administrative services designed to promote and protect the health of county residents. Services are targeted to at-risk and vulnerable populations and the leading contributing factors for ill health and disability.


Service 1 of 25

Service Name: Affordable Care Act Program

Description: The Affordable Care Act program provides education and enrollment services to those residing in Stephenson, Carroll and JoDaviess counties in an effort to promote insurance for all residents. Collaboration with local agencies allow the development and continuity between programs and agencies.

United Way Affiliate: Yes

Location: 10 W. Linden St., Freeport, IL 61032

Accessible: Yes ADA accessible

Eligibility: Uninsured, underinsured, update annual health insurance policies, redetermination paperwork for Medicaid consumers and families.

Contact Names: Janet Vrtol

Contact Position: ACA Regional Program Manager

Phone: Janet: 815-599-8439

Fax: 815-599-8443

E-mail: Janet.Vrtol@aeroinc.net

Operating Hours: Monday - Friday 8:30am – 4:30pm Special events to be determined, nights/weekend/holidays

Languages Supported: English and have a Spanish Translators available by appointment only & access to language line

- 120 -
Service 2 of 25
Service Name: All Our Kids (AOK) Network

United Way Affiliate: No

Description: One of 15 sites in Illinois developing community collaboratives to assure the health of all children from birth to age eight. This network includes over 50 agencies who serve children and/or their families. Workgroups meet regularly to address issues such as: Kindergarten Readiness, Parent Engagement, Early Identification, and Baby Friendly Community. Visit www.aok-nwil.org for more information.

Location: 10 W. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: Any agency serving children ages 0-8 and/or their families are encouraged to become engaged in the collaboration.

Contact Name: Dana Keim

Contact Position: All Our Kids Network Coordinator

Phone: 815-599-8404

Fax: 815-599-8411

E-mail: dana.keim@aeroinc.net

Operating Hours: Monday – Friday 8:00 a.m. – 4:00 p.m.

Languages Supported: English

---------------------------------------

Service 3 of 25
Service Name: Breastfeeding Education, Support & Breast Pump Loan Program

United Way Affiliate: Yes

Description: The Stephenson County breastfeeding program provides breastfeeding education, and support during pregnancy and the post partum period through 3 WIC sites in Stephenson and JoDaviess Counties. Breast pumps are available for moms to increase breastfeeding duration.

Location: 10 W. Linden
Freeport, IL 61032
Accessible: Yes

Eligibility: Breastfeeding clients with children that meet program income guidelines.

Contact Name: Jennifer Beck

Phone: 815-599-8403

Fax: 815-232-7160

Operating Hours: Monday – Thursday 8:30 a.m. – 4:30 p.m. *(Hours can vary, call for hours)*

Languages Supported: English & Spanish access to language line

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Service 4 of 25
Service Name: Community Health Education

United Way Affiliate: No

Description: Community health education focuses on preventing disease and injury and promoting optimal health in the community through educational interventions and community resource mobilization. Major areas of concern include: HIV/AIDS, tobacco use, sexually transmitted diseases, teen pregnancy, substance abuse, sedentary lifestyle, family stress and other risk behavior.

Location: 10 W. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: Services available to all Stephenson County residents

Contact Name: Sarah Mekeel, BA

Contact Position: Community Health Educator

Phone: 815-235-8354

Fax: 815-599-8405

E-mail: sarah.mekeel@aeroinc.net

Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.

Languages Supported: English/Spanish * access to language line

- 122 -
Service 5 of 25
Service Name: Doula Program

United Way Affiliate: Yes

Description: The Doula program offers certified professional labor support to mothers throughout their pregnancy, during delivery, and post partum.

Location: 10 W. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: First time parents under the age of 25 and/or 2nd time parents under the ages of 19. Exceptions may be made and are determined by program director.

Contact Position: Director of Family Services

Phone: 815-235-8394

Languages Supported: English/Spanish * access to language line

Service 6 of 25
Service Name: Family Case Management serving Stephenson & JoDaviess Counties

United Way Affiliate: Yes

Description: Provides outreach and coordination of health and social services to eligible families with a pregnant woman and infants, or a child with a medical complication. Address health and social service concerns of pregnant woman and children under age 1. Provide developmental screenings, car seat safety education, medical transportation, and referrals to other social service agencies as necessary. Assist in scheduling WIC and medical appointments and provide pregnancy testing. Clients are seen by case managers at WIC appointments and in their homes.

Location: 10 W. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: Pregnant women, and/or children through age 1, Medicaid or WIC eligible.

Contact Name: Evelyn Curry, Social Worker
Barbara Davis, BS, Social Worker
Julia Marynus, Director, RN, BA, MCM, CLNC
Sharon Randall, Social Worker
Kelly McSwain, RN, Case Manager

**Contact Position:** Case Managers

**Phone:** 815-235-8394

**Fax:** 815-599-8411

**E-mail:** Julia.marynus@aeroinc.net
Evelyn.curry@aeroinc.net
barbara.davis@aeroinc.net
Kelly.mcswain@aeroinc.net
Sharon.randall@aeroinc.net

**Operating Hours:** Monday – Friday 8:30 a.m. – 4:30 p.m.

**Languages Supported:** English/Spanish access to language line

---

**Service 7 of 25**

**Service Name:** Family Planning

**United Way Affiliate:** Yes

**Description:** The family planning program provides reproductive health education and counseling, physical exams including breast exams, Pap smears and sexually transmitted disease testing, pregnancy tests and contraceptives. All services are provided in a professional, sensitive confidential setting.

**Location:** 10 W. Linden
Freeport, IL 61032

**Contact Name:** Melinda Hartman

**Contact Position:** Director, Public Health Nursing

**Accessible:** Yes

**Phone:** 815-235-8271, Call for an appointment

**Operating Hours:** Monday – Friday 8:30 a.m. – 4:30 p.m.

**Languages Supported:** English/Spanish * access to language line

---

**Service 8 of 25**

- 124 -
Service Name: Food Protection (Food Establishment Inspection) Program

United Way Affiliate: Yes

Description: To protect public health, the Food Protection Program conducts activities to identify, report, and prevent if possible and eliminate the risk factors which cause food borne illnesses and reduce the incidence of food borne diseases.

Location: 295 W. Lamm Rd.
Freeport, IL 61032

Accessible: Yes

Eligibility: County resident

Contact Name: Duane Eilders

Contact Position: Licensed Environmental Health Practitioner

Phone: 815-599-0344

Fax: 815-235-9356

Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.

Languages Supported: English

-----------------------------------------------------------------------------------------------

Service Name: Healthy Families Illinois (HFI)

United Way Affiliate: Yes

Description: Healthy Families Illinois provides intensive family support services and parenting education to eligible families in Stephenson County. Services are provided by trained professionals and paraprofessionals through home visits.

Location: 10 W. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: 1st time parent under the age of 25, and/or 2nd time parent under the age of 19. Must be WIC eligible, and be screened when they enter WIC/FCM services. Positive Screening will determine need – openings determined by availability.
Contact Name: Barbara Davis
Contact Position: HFI Team Leader
Phone: 815-235-8356
Fax: 815-599-8411
E-mail: barbara.davis@aeroinc.net
Operating Hours: Monday – Thursday 8:30 a.m. – 4:30 p.m.
Languages Supported: English/Spanish & access to language line

Service 10 of 25
Service Name: High Risk Infant Follow-Up
United Way Affiliate: Yes
Description: Medical case management and follow-up are provided by registered nurses to families through the State’s Adverse Pregnancy outcome Reporting System (APORS). These are generally families who have been discharged from a Level II or III neonatal Intensive Care Unit (e.g. Rockford Memorial Hospital), and who are referred to us for follow-up home care. There are no income guidelines or fees.
Location: 10 W. Linden
            Freeport, IL 61032
Accessible: Yes
Contact Name: Julia Marynus
Contact Position: Director of Family Services
Phone: 815-235-8394
Fax: 815-599-8411
E-mail: julia.marynus@aeroinc.net
Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.
Languages Supported: English/Spanish & access to language line
Service Name: HIV/AIDS Counseling and Testing

United Way Affiliate: Yes

Description: This program provides anonymous, client-centered HIV counseling, testing, linkage and referral. Counseling services are non-judgmental, culturally-appropriate, sensitive to issues, developmentally appropriate, and linguistically specific.

Location: 10 W. Linden
Freeport, IL 61032

Accessible: Yes

Contact Name: Melinda Hartman

Contact Position: Director of Public Health Nursing

Phone: 815-235-8271

Fax: 815-297-9053

E-mail: melinda.hartman@aeroinc.net

Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.

Languages Supported: English/Spanish * access to language line

---

Service 12 of 25

Service Name: Immunization Program

United Way Affiliate: Yes

Description: Provides immunizations against vaccine-preventable illnesses to children and adults. Regular clinics are held the second and fourth Fridays of each month, with special clinics scheduled as needed. Appointments are preferred.

Location: 10 W. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: Children who are not covered by insurance

Documents: Immunization record or doctor’s order for vaccines
<table>
<thead>
<tr>
<th><strong>Contact Name:</strong></th>
<th>Melinda Hartman</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact Position:</strong></td>
<td>Director of Public Health Nursing</td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>815-235-8271</td>
</tr>
<tr>
<td><strong>Fax:</strong></td>
<td>815-297-9053</td>
</tr>
<tr>
<td><strong>Operating Hours:</strong></td>
<td>Monday – Friday 8:30 a.m. – 4:30 p.m.</td>
</tr>
<tr>
<td><strong>Languages Supported:</strong></td>
<td>English/Spanish * access to language line</td>
</tr>
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</table>

**Service 13 of 25**

<table>
<thead>
<tr>
<th><strong>Service Name:</strong></th>
<th>All Kids Insurance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>United Way Affiliate:</strong></td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Description:</strong></td>
<td>Program provides a trained staff to assist families in applying for free, comprehensive health insurance coverage for their children 18 or younger.</td>
</tr>
<tr>
<td><strong>Location:</strong></td>
<td>10 W. Linden Freeport, IL 61032</td>
</tr>
<tr>
<td><strong>Accessible:</strong></td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Eligibility:</strong></td>
<td>Must be an Illinois resident and a U.S. Citizen, or pregnant and an Illinois Resident</td>
</tr>
<tr>
<td><strong>Contact Name:</strong></td>
<td>Staci Boeck and Maria Kowalke</td>
</tr>
<tr>
<td><strong>Contact Position:</strong></td>
<td>Public Health Family Services Staff</td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>815-235-8390</td>
</tr>
<tr>
<td><strong>Fax:</strong></td>
<td>815-599-8411</td>
</tr>
<tr>
<td><strong>E-mail:</strong></td>
<td><a href="mailto:staci.boeck@aeroinc.net">staci.boeck@aeroinc.net</a> or <a href="mailto:maria.kowalke@aeroinc.net">maria.kowalke@aeroinc.net</a></td>
</tr>
<tr>
<td><strong>Operating Hours:</strong></td>
<td>Monday – Friday 8:30 a.m. – 4:30 p.m.</td>
</tr>
<tr>
<td><strong>Languages Supported:</strong></td>
<td>English/Spanish * access to language line</td>
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</tbody>
</table>

**Service 14 of 25**

<table>
<thead>
<tr>
<th><strong>Service Name:</strong></th>
<th>Medical Presumptive Eligibility (Health Insurance for Pregnancy) MPE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>United Way Affiliate:</strong></td>
<td>Yes</td>
</tr>
<tr>
<td>Description:</td>
<td>Women who believe they are pregnant can receive a pregnancy test and assistance in applying for medical coverage. Women will also be linked to other health and social services (nutrition, housing, transportation, medical case management, etc.)</td>
</tr>
</tbody>
</table>
| Location: | 10 W. Linden  
Freeport, IL 61032 |
| Accessible: | Yes |
| Eligibility: | Pregnant women that are not insured or are underinsured |
| Phone: | 815-235-8394 |
| Fax: | 815-599-8411 |
| Operating Hours: | Monday – Friday 8:30 a.m. – 4:30 p.m. |
| Languages Supported: | English/Spanish & access to language line |

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**Service 15 of 25**  
**Service Name:** Nuisance Complaint Program  
**United Way Affiliate:** Yes  
**Description:** Investigation, follow-up and enforcement of complaints received by citizens regarding alleged violations of any county nuisance ordinance.  
**Location:** 295 W. Lamm Rd.  
Freeport, IL 61032  
**Accessible:** Yes  
**Eligibility:** County resident  
**Contact Name:** Beth Gilmour  
**Contact Position:** Sanitarian  
**Phone:** 815-599-0344  
**Fax:** 815-235-9356  
**Operating Hours:** Monday – Friday 8:30 a.m. – 4:30 p.m.  
**Contact Notes:** For Freeport complaints, call the City of Freeport, Office of Community Development at 815-235-8202. For complaints in other incorporated...
villages contact the village offices. For complaints call the Environmental Division at 815-599-0344.

Languages Supported: English

Service 16 of 25
Service Name: Private Sewer (Septic) Systems

United Way Affiliate: Yes

Description: The Private Sewer (septic) system program offers a range of services to homeowners, contractors, and the general public, all provided by state-licensed and certified staff, including consultation, soil investigations for siting of new/replacement septic drain fields; private sewer system installer licensing; private sewer system permitting, inspection and reporting; licensing of septic pumpers and inspection of disposal sites, methods and equipment.

Location: 295 W. Lamm Rd.
Freeport, IL 61032

Accessible: Yes

Eligibility: County resident

Contact Name: Ed Specht

Contact Position: Licensed Environmental Health Practitioner

Phone: 815-599-0344

Fax: 815-235-9356

Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.

Languages Supported: English

Service 17 of 25
Service Name: Private Water Well Systems

United Way Affiliate: Yes

Description: Services provided by licensed and certified staff include: private well inspection, testing and consultation, new well permits, abandoned well sealing, distribution of water sample kits to homeowners to test the potability of their private water supply.
Location: 10 W. Linden
          Freeport, IL 61032

Accessible: Yes

Eligibility: County resident

Contact Name: Ed Specht

Contact Position: Licensed Environmental Health Practitioner

Phone: 815-599-0344

Fax: 815-235-9356

Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.

Languages Supported: English

------------------------------------------------------------

Service 18 of 25
Service Name: Sexually Transmitted Disease (STD) Clinic

United Way Affiliate: Yes

Description: The clinic provides basic STD prevention services emphasizing the needs of a diverse group for the protection of public health. The clinic provides testing, diagnosis and treatment of sexually transmitted diseases in a confidential, sensitive and non-judgmental environment.

Location: 10 W. Linden
          Freeport, IL 61032

Accessible: Yes

Contact Person: Melinda Hartman

Contact Position: Director of Public Health Nursing

Phone: 815-235-8271

Fax: 815-232-7160

Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.

Languages Supported: English/Spanish

------------------------------------------------------------

Service 19 of 25
- 131 -
Service Name: Tuberculosis Program

United Way Affiliate: Yes

Description: To protect public health, the Stephenson County Health Department provides free testing to Stephenson County Residents, as well as medications, x-rays, lab tests, treatment, long-term management, and follow-up to patients.

Location: 10 W. Linden
Freeport, IL 61032

Accessible: Yes

Eligibility: Must be a Stephenson County resident

Contact Name: Melinda Hartman

Contact Position: Director of Public Health Nursing

Phone: 815-235-8271

Fax: 815-297-9053

Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.

Languages Supported: English/Spanish

Service 20 of 25
Service Name: Vital Records

United Way Affiliate: Yes

Description: The Stephenson County Health Department serves as the official registrar of vital records (births and deaths) for the county. This program issues certified copies of birth and death records for a fee with proper identification.

Location: 10 W. Linden
Freeport, IL 61032

Accessible: Yes

Contact Name: Mary Boeke Hill

Contact Position: Chief Deputy Registrar
Phone: 815-235-8274
Fax: 815-599-8411
Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.
Languages Supported: English/Spanish

Service 21 of 25
Service Name: Well Woman of NW Illinois
United Way Affiliate: Yes
Description: Provides free mammograms for eligible women ages 40-64 and free pap tests and breast exams for women ages 35-64. WiseWoman ages 40-64 – Cholesterol, blood pressure, diabetes testing and Healthy Behavior Support Classes.
Location: 10 W. Linden
Freeport, IL 61032
Accessible: Yes
Eligibility: Must be a resident of Northwest Illinois and uninsured/underinsured. WISEWoman participants must be enrolled or eligible in breast & cervical program and be within income guidelines.
Contact Name: Holly Calcaterra
Contact Position: Manager
Phone: 815-599-8420
Fax: 815-599-8405
E-mail: holly.calcaterra@aeroinc.net
Operating Hours: Monday – Friday 8:30 a.m. – 4:30 p.m.
Languages Supported: English/Spanish

Service 22 of 25
Service Name: Women, Infant, Children (WIC) Supplemental Nutrition Program Serving Stephenson and JoDaviess Counties
United Way Affiliate: Yes
**Description:**
WIC is a national program, sponsored by the U.S. Department of Agriculture, provides supplemental food, nutrition education, health screenings and family case management to help deal with identified health problems in women and young children.

**Location:**
10 W. Linden
Freeport, IL 61032

**Accessible:**
Yes

**Eligibility:**
Pregnant or breastfeeding women. Infants and children under age 5, meeting income guideline requirements; have identified growth, health, and/or nutritional problems.

**Contact Name:**
Jeannie Barreto (Stephenson) Alma Schreiner (JoDaviess)

**Contact Position:**
WIC Clerk

**Phone:**
815-235-8360 (Stephenson) 815-777-0594 (JoDaviess)

**Fax:**
815-232-7160 (Stephenson) 815-801-9422 (JoDaviess)

**Operating Hours:**
Monday – Friday 8:30 a.m. – 4:30 p.m. * Call for appointments

**Languages Supported:**
English/Spanish & access to language Line

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**Service Name:** Affordable school physicals

**United Way Affiliate:**
No

**Description:**
To provide affordable school physicals to those whose insurance may not cover or without insurance.

**Location:**
10 W. Linden, Freeport, IL

**Contact:**
Melinda Hartman

**Phone:**
815-235-8271

**Fax:**
815-297-9053

**Operating Hours:**
Seasonal June – September, call for appointment

---

**Service Name:** Affordable Care Act In-Person Counselor Program

**Description:**
The Affordable Care In-Person Counselor program covers outreach,
education and enrollment for health insurance so that ALL Stephenson/Jo Daviess residents have healthcare insurance. Collaboration with local agencies allows the development and continuity between programs and agencies.

United Way Affiliate: No

Location: 10 W. Linden St., Freeport, IL 61032

Accessible: Yes

Eligibility: Uninsured or underinsured individual consumers/families

Contact Name: Janet Vrtol

Contact Position: Regional Program Manager /IPC

Phone: 815-599-8439

Fax: 815-599-8443

E-mail: Janet.Vrtol@aeroinc.net

Operating Hours: Monday - Friday 8:30am – 4:30pm and Monday - Thursday 9:00am-6:00pm Special events to be determined, nights/weekend/holidays

Languages Supported: English and have a Spanish Translators available by appointment only & access to language line

----------------------------------------------------------

Service 25 of 25

Service Name: Lab Health Screenings

Description: Venous lab draws conducted at an affordable cost. Orders needed by physicians.

United Way Affiliate: No

Location: 10 W. Linden St., Freeport, IL 61032

Accessible: Yes

Eligibility: None

Contact Name: Melinda Hartman, Becky Taylor

Phone: 815-235-8271
Fax: 815-297-9053

Operating Hours: Monday - Friday 8:30am – 4:30pm

Languages Supported: English and have a Spanish Translators available by appointment only & access to language line
Agency: Stephenson County Sheriff’s Office

Description: Law enforcement, and emergency response services. Corrections & Court Security. Work with the elderly, and fills community training, school personnel training needs upon request.

United Way Affiliate: No

Locations: Administrative Office: Stephenson County Courthouse
15 N. Galena Ave., Freeport IL 61032
Other locations: Public Safety Building
204 W. Exchange, Freeport IL 61032
Stephenson County Jail
1680 E. Singer Drive, Freeport IL 61032

Accessible: Yes

Phone: 815-235-8252

Fax: 815-235-8306

Operating Hours: 24 hours a day

Languages Supported: Most languages
## TOWNSHIPS of Stephenson County

### Buckeye Township

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supervisor</td>
<td>Brad Cummins</td>
<td>5869 N. Oak Rd. Freeport, IL 61032</td>
<td>815-563-4818</td>
</tr>
<tr>
<td>Town Clerk</td>
<td>Rhonda M. Giedd</td>
<td>345 N. Harrison St. Box 411 Cedarville, IL 61013</td>
<td>815-563-4933</td>
</tr>
<tr>
<td>Highway Commissioner</td>
<td>Adam Bratley</td>
<td>340 Oak Ridge Dr. Cedarville, IL 61013</td>
<td>815-291-7303</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Garage</td>
<td>815-563-4868</td>
</tr>
<tr>
<td>Trustees</td>
<td>David E. Caudle</td>
<td>1451 E. McConnell Rd Dakota, IL 61018</td>
<td>815-789-4766</td>
</tr>
<tr>
<td></td>
<td>James Folgate</td>
<td>1435 E. McConnell Rd Dakota, IL 61018</td>
<td>815-563-4659</td>
</tr>
<tr>
<td></td>
<td>James D. Brown</td>
<td>6688 N. Oak Rd. Freeport, IL 61032</td>
<td>815-563-4102</td>
</tr>
<tr>
<td></td>
<td>Larry Stubbe</td>
<td>6565 N. Henderson Rd. Dakota, IL 61018</td>
<td>815-563-4747</td>
</tr>
</tbody>
</table>

### Dakota Township

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supervisor</td>
<td>Tom Bicksler</td>
<td>3523 E. McConnell Rd Dakota, IL 61018</td>
<td>815-275-1947</td>
</tr>
<tr>
<td>Town Clerk</td>
<td>Vicki L. Schlueter</td>
<td>9378 N. Schoney Rd. Dakota, IL 61018</td>
<td>815-449-2794</td>
</tr>
<tr>
<td>Highway Commissioner</td>
<td>Dennis Wells</td>
<td>3280 E. Hickory Grove Rd. Dakota, IL 61018</td>
<td>815-449-2906</td>
</tr>
<tr>
<td>Multi-Twp. Assessor</td>
<td>Stephenson Co CCAO</td>
<td>50 W Douglas St. Ste 500 Freeport, IL 61032</td>
<td>815-235-8260</td>
</tr>
<tr>
<td>Trustees</td>
<td>Larry Bordner</td>
<td>116 W. North St. Box 263 Dakota, IL 61018</td>
<td>815-449-2836</td>
</tr>
<tr>
<td></td>
<td>James H. Clay</td>
<td>5890 N. Dakota Rd. Dakota, IL 61018</td>
<td>815-449-2645</td>
</tr>
<tr>
<td></td>
<td>Gary Wells</td>
<td>109 Wyler Dr. Dakota, IL 61018</td>
<td>815-449-2561</td>
</tr>
<tr>
<td></td>
<td>Jerry Albertson</td>
<td>9277 N. Dakota Rd. Dakota, IL 61018</td>
<td>815-541-4562</td>
</tr>
</tbody>
</table>

### Erin Township

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supervisor</td>
<td>Brian Diddens</td>
<td>7499 US Rt. 20 W. Lena, IL 61048</td>
<td>815-232-7805</td>
</tr>
<tr>
<td>Town Clerk</td>
<td>Jean M. Amendt</td>
<td>520 N. Bridge St. Box 72 Eleroy, IL 61027</td>
<td>815-235-1436</td>
</tr>
<tr>
<td>Highway Commissioner</td>
<td>Daniel Brinkmeier</td>
<td>8856 W. Wagner Rd. Lena, IL 61048</td>
<td>815-369-4869</td>
</tr>
<tr>
<td>Trustees</td>
<td>Stephen B. Schultz</td>
<td>7408 US Rt. 20 W. Box 77 Lena, IL 61048</td>
<td>815-235-4092</td>
</tr>
<tr>
<td>Florence Township</td>
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</tr>
<tr>
<td>Supervisor</td>
<td>Lynn Heeren</td>
<td>2361 W. Florence Rd.</td>
<td>815-235-9369</td>
</tr>
<tr>
<td>Town Clerk</td>
<td>David Thill</td>
<td>2585 S. Van Brocklin Rd.</td>
<td>815-233-2542</td>
</tr>
<tr>
<td>Highway Commissioner</td>
<td>Raymond Kloepping</td>
<td>6515 W. Loran Rd.</td>
<td>815-235-0955</td>
</tr>
<tr>
<td>Assessor</td>
<td>Stephenson Co CCAO</td>
<td>50 W. Douglas St, Suite 500 Freeport, IL 61032</td>
<td>815-235-8260</td>
</tr>
<tr>
<td>Trustees</td>
<td>Larry Krell</td>
<td>4158 S. Bolton Rd.</td>
<td>815-235-9308</td>
</tr>
<tr>
<td></td>
<td>Larry Zumdahl</td>
<td>1748 Montague Rd.</td>
<td>815-XXX-XXXX</td>
</tr>
<tr>
<td></td>
<td>Alan Harn</td>
<td>1471 W. Becker School Rd. Freeport, IL 61032</td>
<td>815-XXX-XXXX</td>
</tr>
<tr>
<td></td>
<td>Lee Eden</td>
<td>5247 W. Valley Rd.</td>
<td>815-864-2553</td>
</tr>
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<thead>
<tr>
<th>Harlem Township</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Supervisor</td>
<td>Alan Bawinkel</td>
<td>4184 US Rt. 20 W. Freeport, IL 61032</td>
<td>815-232-5954</td>
</tr>
<tr>
<td>Town Clerk</td>
<td>Bonnie Bawinkel</td>
<td>4184 US Rt. 20 W. Freeport, IL 61032</td>
<td>815-232-5954</td>
</tr>
<tr>
<td>Highway Commissioner</td>
<td>Kory Wheat</td>
<td>2763 Winneskie Rd. Freeport, IL 61032</td>
<td>Garage 815-232-5005</td>
</tr>
<tr>
<td>Assessor</td>
<td>Cynthia Lawfer</td>
<td>1500 Jay St. Freeport, IL 61032</td>
<td>815-232-2890</td>
</tr>
<tr>
<td>Trustees</td>
<td>James N. Kleindl</td>
<td>2261 Mallard Dr. Freeport, IL 61032</td>
<td>815-232-4548</td>
</tr>
<tr>
<td></td>
<td>Cheryl Hartman</td>
<td>6783 Preston Rd. Freeport, IL 61032</td>
<td>815-291-7985</td>
</tr>
<tr>
<td></td>
<td>Brad Kauffman</td>
<td>2918 N. Harlem Center Rd.t Freeport, IL, 61032</td>
<td>815-235-9261</td>
</tr>
<tr>
<td></td>
<td>Kevin Otte</td>
<td>2210 Hillside Ct. Freeport, IL 61032</td>
<td>815-235-2536</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Jefferson Township</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Supervisor</td>
<td>Melvin Kempel</td>
<td>4550 S. Loran Rd.</td>
<td>815-443-2295</td>
</tr>
<tr>
<td>Township</td>
<td>Position</td>
<td>Name</td>
<td>Address</td>
</tr>
<tr>
<td>---------------------</td>
<td>------------------</td>
<td>-----------------------</td>
<td>----------------------------------</td>
</tr>
<tr>
<td>Pearl City Township</td>
<td>Town Clerk</td>
<td>Brenda Forth</td>
<td>13799 Lonesome Rd. Pearl City, IL 61062</td>
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<td>John Bumphrey II</td>
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<td>Gerald Erbsen</td>
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<td>493 IL Rt. 75 North Freeport, IL 61032</td>
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<td>1203 IL Rt. 26 N. Freeport, IL 61032</td>
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<td>Chad Weber</td>
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<td>Kurt Kubatzke</td>
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<td>Shane Gipe</td>
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<td>Kenneth Baldauf</td>
<td>6556 Il Rt 73 South Pearl City, IL 61062</td>
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<td>James Brandt</td>
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<td>William Kuhlemeier</td>
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<td>Scott Sheffey</td>
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<td>James R. Setterstrom</td>
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<td>Cindy L. Rackow</td>
<td>435 E. Eldorado Rd. Orangeville, IL 61060</td>
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<td>Tom Dietmeier</td>
<td>507 W. Ridge Rd. Orangeville, IL 61060</td>
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<td>LaVerne Schindler</td>
<td>204 Hancock Dr. Orangeville, IL 61060</td>
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<td>Randy W. Baker</td>
<td>12486 N. Henderson Rd. Orangeville, IL 61060</td>
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<td>Eldon Rackow</td>
<td>435 E. Eldorado Rd. Orangeville, IL 61060</td>
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<td>Virgil Gordon</td>
<td>12945 Showers Rd. Orangeville, IL 61060</td>
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<td>Ridott Township</td>
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<td>Rhett A Cornelius</td>
<td>9164 E. Kelley Rd. German Valley, IL 61039</td>
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<td>Beverly Wilken</td>
<td>733 Church St. German Valley, IL 61039</td>
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<td>Michael Nagel</td>
<td>64 College St. German Valley, IL 61039</td>
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<td>Assessor</td>
<td>Stephenson Co CCAO</td>
<td>50 W. Douglas St, Suite 500 Freeport, Il 61032</td>
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<td><strong>Trustees</strong></td>
<td><strong>Gary Lolling</strong></td>
<td>10591 E. Kelly Rd</td>
<td>Pecatonica, IL 61063</td>
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<td><strong>Michael Klentz</strong></td>
<td>4502 Rock City Rd.</td>
<td>German Valley, IL 61039</td>
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<td><strong>Russell Boyer</strong></td>
<td>7900 E. River Rd.</td>
<td>Ridott, IL 61067</td>
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<tr>
<td></td>
<td><strong>Keith Reemtsma</strong></td>
<td>144 State St., Box 2</td>
<td>German Valley, IL 61039</td>
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**Rock Grove Township**

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<tr>
<th><strong>Supervisor</strong></th>
<th><strong>Robert Zimmerman</strong></th>
<th>11687 N. Juda Rd.</th>
<th>Orangeville, IL 61060</th>
<th>815-865-5560</th>
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<tbody>
<tr>
<td><strong>Town Clerk</strong></td>
<td><strong>Karen Pederson</strong></td>
<td>12700 N. Juda Rd</td>
<td>Orangeville, IL 61060</td>
<td>815-865-5194</td>
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<tr>
<td><strong>Highway Commissioner</strong></td>
<td><strong>Chet Chriss</strong></td>
<td>5290 E. Pleasant View Rd.</td>
<td>Rock City, IL 61070</td>
<td>815-266-9223</td>
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<td><strong>Muti-Twp. Assessor</strong></td>
<td><strong>Stephenson Co CCAO</strong></td>
<td>50 W. Douglas St, Ste 500</td>
<td>Freeport, IL 61032</td>
<td>815-235-8260</td>
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<tr>
<td><strong>Trustees</strong></td>
<td><strong>Charles Bennehoff Jr.</strong></td>
<td>5217 Fisher Ln.</td>
<td>Orangeville, IL 61060</td>
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<td><strong>Bernard Figi</strong></td>
<td>9843 E. State Line Rd.</td>
<td>Davis, IL 61019</td>
<td>815-865-5325</td>
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<td><strong>David L. Busjahn</strong></td>
<td>5196 E. Rock Grove Rd.</td>
<td>Rock City, IL 61070</td>
<td>815-865-5606</td>
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<tr>
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<td><strong>Dennis Meinert</strong></td>
<td>9344 E. Walnut Grove Rd.</td>
<td>Davis, IL 61019</td>
<td>815-865-5285</td>
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**Rock Run Township**

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<tr>
<th><strong>Supervisor</strong></th>
<th><strong>Ray Bordner</strong></th>
<th>6767 N. Rock City Rd.</th>
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<tr>
<td><strong>Town Clerk</strong></td>
<td><strong>Jody Spelman</strong></td>
<td>4693 N. Farwell Bridge Rd.</td>
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<td><strong>Mark Highland</strong></td>
<td>3533 N. Irish Grove Rd.</td>
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<td><strong>Trustees</strong></td>
<td><strong>Craig Horstmeier</strong></td>
<td>725 N. Blackmore St.</td>
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<td><strong>Ross Niedermeier</strong></td>
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<td><strong>Vacancy</strong></td>
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<td><strong>Dana DeHaven</strong></td>
<td>7053 N. Rock City Rd.</td>
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**Silver Creek Township**

| **Supervisor** | **Lee Runte** | 3774 S. Baileyville Rd. | 815-235-3302 |

- 142 -
<table>
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<th>Role</th>
<th>Name</th>
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<tr>
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<td>Dennis Manus</td>
<td>4262 S. Hollywood Rd. Freeport, IL 61032</td>
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<tr>
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<td>Stephenson CO CCAO</td>
<td>50 W. Douglas St, Suite 500 Freeport, IL 61032</td>
<td>815-235-8260</td>
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<td>Trustees</td>
<td>Mike Wichman</td>
<td>1306 E. Borchers Rd. Baileyville, IL 61007</td>
<td>815-232-3538</td>
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<td>Larry Sluiter</td>
<td>4053 S. Springfield Rd. Freeport, IL 61032</td>
<td>815-362-6002</td>
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<td>Michael Hagemann</td>
<td>6581 Springfield Rd. Baileyville, IL 61007</td>
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<td>Richard Meyer</td>
<td>5534 Cranes Grove Rd. Freeport, IL 61032</td>
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<td>Connie Robieson</td>
<td>5609 N. Unity Rd. Lena, IL 61048</td>
<td>815-369-4639</td>
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<td>Town Clerk</td>
<td>Peggy Leverton</td>
<td>105 S Isle, P O Box 121 McConnell, IL 61050</td>
<td>815-868-2238</td>
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<td>Donald Meyers</td>
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<td>Ernest Stabenow III</td>
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<td>John Murrell</td>
<td>711 S. Schuyler St. Box 283 Lena, IL 61048</td>
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<td>William Staton</td>
<td>7610 N. Crossroads Rd. Lena, IL 61048</td>
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<td>Jon Daws</td>
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<td>Joseph Smeck</td>
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<td>Marvin L. Kempel</td>
<td>529 Fox Knoll Dr.</td>
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<td>Joe Blair</td>
<td>15344 W. Blair Rd.</td>
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<td>Kathleen Hagen</td>
<td>13785 NE Winslow Rd.</td>
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<td>Bradley Milliken</td>
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<td>815-266-9008</td>
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<td>Scott Kent</td>
<td>12587 W. Blair Rd.</td>
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</table>
Agency: Truants’ Alternative Program (TAP) – Regional Office of Education

United Way Affiliate: No

Description: Intervention services to students with a high rate of absenteeism and their families, including attendance monitoring, home visits, and referral to appropriate community resources. Serves students in Carroll and Stephenson Counties. Some limited services to Jo Daviess County.

Location: 27 S. State Ave., Suite 101
Freeport, IL 61032

Accessible: Yes

Fees: None

Contact Position: Brandy Howard, TAP Coordinator

Phone: 815-599-1408 x 134

Fax: 815-297-9032

Operating Hours: Monday-Friday, 7:30 a.m. – 3:30 p.m. (Others by appointment)

Languages Supported: English
<table>
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<tr>
<th><strong>Agency:</strong></th>
<th>Tyler’s Justice Center for Children-Stephenson, Carroll &amp; JoDaviess</th>
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<tr>
<td><strong>Description:</strong></td>
<td>Provides services to children who disclose sexual and/or serious physical abuse, as well as their non-offending family members.</td>
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<tr>
<td><strong>Mission Statement:</strong></td>
<td>Tyler’s is dedicated to lessening the child victim’s trauma by providing a sensitive collaborative response to investigation, prosecution and treatment of child sexual abuse and serious physical abuse.</td>
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<tr>
<td><strong>United Way Affiliate:</strong></td>
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<tr>
<td><strong>Description:</strong></td>
<td>Forensic interviewing of children alleging sexual abuse and serious physical abuse</td>
</tr>
<tr>
<td><strong>Location:</strong></td>
<td>400 W. Front Ave Stockton, IL 61085</td>
</tr>
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<td><strong>Accessible:</strong></td>
<td>Yes</td>
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<tr>
<td><strong>Eligibility:</strong></td>
<td>Children up to 18 years of age who have disclosed abuse and their non-offending family members, who have been referred by Law Enforcement of DCFS.</td>
</tr>
<tr>
<td><strong>Contact Name:</strong></td>
<td>Missy Lyons</td>
</tr>
<tr>
<td><strong>Contact Position:</strong></td>
<td>Executive Director/Forensic Interviewer</td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>815-947-6030</td>
</tr>
<tr>
<td><strong>Fax:</strong></td>
<td>815-947-6040</td>
</tr>
<tr>
<td><strong>E-mail:</strong></td>
<td><a href="mailto:tylerscenter@aeroinc.net">tylerscenter@aeroinc.net</a></td>
</tr>
<tr>
<td><strong>Operating Hours:</strong></td>
<td>Monday – Friday, 8:30 a.m. – 4:30 p.m.</td>
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<tr>
<td><strong>Languages Supported:</strong></td>
<td>English/Spanish</td>
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</table>
Agency: United Way of Northwest Illinois, Jo Daviess & Stephenson Counties

Description: United Way aspires to be the critical link which brings together our diverse community to build stronger, healthier, and more sustainable communities as cost effectively as possible.

Mission Statement: The United Way of Northwest Illinois is a leader in providing human and financial resources in response to health and human service needs to improve the quality of life in Stephenson and Jo Daviess Counties.

United Way Affiliate: Yes

Description: United Way of Northwest Illinois conducts a wide variety of activities to raise funds and awareness around needs in our local community. We provide these funds to our member agencies for programs that directly impact these community needs and improve the quality of life in Stephenson and Jo Daviess Counties.

Location: 524 W. Stephenson St. Suite 101 Freeport, IL 61032

Accessible: Yes

Eligibility: Non-profit organizations which are United Way member agencies.

Contact Name: Tiffany Nieman

Contact Position: Executive Director

Phone: 815-232-5184

Fax: 815-232-9006

E-mail: tneiman@uwni.org

Operating Hours: Monday – Friday, 8:30 a.m. – 4:30 p.m.

Languages Supported: English
Agency: University of Illinois at Chicago - Specialized Care for Children

Description: The University of Illinois-Specialized Care for Children (UIC-SCC) is the Illinois Title V agency that provides care coordination for families and children with special health care needs. UIC-SCC helps children with disabilities, and those who have conditions which may lead to disabilities, grow and develop to the full extent of their abilities. Over 16,000 families in all 102 counties in the State of Illinois annually receive services from UIC-SCC. Services are coordinated by a network of professional staff located in 13 regional offices throughout the State. The Rockford Regional Office provides care coordinator and benefits management services to residents of Stephenson, Jo Daviess, Carroll, Ogle, Lee, DeKalb, Winnebago, Boone, McHenry and Lake Counties.

Mission Statement: UIC-SCC’s mission is to provide, promote and coordinate family-centered, community-based culturally competent care for eligible children with special health care needs in Illinois.

Main Location: 4302 N. Main Street
Rockford, IL 61103

Service 1 of 2
Service Name: Core Program

United Way Affiliate: No

Description: The core program is the major function of DSCC and offers care coordination and cost-supported diagnosis and treatment for children with chronic health impairments determined eligible for program support. UIC-SCC supports non-investigational treatment recommended by physician specialists such as therapy, medications, specialized equipment, and supplies. Any Illinois child from birth to 21 may qualify for no-cost diagnostic services if it is suspected that a DSCC eligible condition exists. If financially eligible, UIC-SCC can also provide assistance if the child has an eligible medical condition which can be improved through medical treatment. Potentially eligible categories of impairment include: orthopedic, heart defects, hearing loss, neurological conditions, disfiguring defects such as cleft lip/palate, severe burn scars, certain metabolic problems, certain chronic disorders such as hemophilia and cystic fibrosis, eye impairments and urinary system.

Location: 4302 N. Main Street, Room 106
Rockford, IL 61103

Accessible: Yes
Eligibility: Child must be an Illinois resident from birth to 21 years with a legally responsible adult who is also an Illinois resident.

Documents Needed: Completed UIC-SCC application for assistance, Federal Tax Return (1040) if financial assistance is requested, medical reports that confirm medical eligibility.

Phone: 815-987-7571 or 800-651-9319 during office visits to the monthly satellite office located at Child and Family Connections, 302 W. Exchange, Freeport.

Fax: 815-987-7891

E-mail: rockford@uic.edu

Operating Hours: Monday – Friday, 8:00 a.m. – 4:30 p.m. Regional office staff are available at Child and Family Connections on the 3rd Thursday of each month.

Languages Supported: English/Spanish

Service Name: Illinois Department of Healthcare and Family Services Home Care Program

United Way Affiliate: No

Description: This program helps families care for children (birth up to 21) who are medically fragile and technology dependent. The program offers care coordination and services to support the family in providing care for their child at home. In-home nursing services are available based on the medical needs of the child or youth. The University of Illinois at Chicago, SCC operates this program on behalf of the Illinois Department of Healthcare and Family Services (HFS). The services are offered through a federal 1915© Home and Community-Based Services waiver. The Home Care Program is a program that provides services that allow individuals with unique needs to remain in their own home or live in a community setting rather than in an institution, such as a nursing facility or hospital.

Location: 4302 N. Main Street, Room 106
Rockford, IL 61103

Accessible: Yes

Eligibility: Child must be an Illinois resident from age birth to 21 meets the medical criteria, as determined by their health condition, technological needs as evaluated by medical professionals, and the child is at risk to be in an
institution without the in-home support services provided through the waiver program.

**Documents Needed:** Completed UIC-SCC application for assistance, to initiate an application to Illinois Department of Healthcare and Family Services Home Care Program.

**Phone:** 815-987-7571

**Fax:** 815-987-7891

**E-mail:** rockford@uic.edu

**Operating Hours:** Monday – Friday, 8:00 a.m. – 4:30 p.m.

**Languages Supported:** English/Spanish
Agency: University of Illinois Extension, Unit 1 - Stephenson County

Description: The University of Illinois Extension is the flagship outreach effort of the University of Illinois at Urbana-Champaign, offering educational programs to Illinois Residents. Through learning partnerships that put knowledge to work, U of I Extension’s programs are aimed at making life better, healthier, safer and more profitable for individuals and their communities. U of I Extension offers educational programs in five broad areas: Healthy Society, Food Security & Safety, Environmental Stewardship, Sustainable and Profitable Food Production and Marketing Systems, and Enhancing Youth, Family and Community Well-Being.

Mission Statement: To enable people to improve their lives and communities through learning partnerships that put knowledge to work.

United Way Affiliate: Yes

Description: Stephenson County staff provides practical education you can trust that help businesses and communities solve problems, develop skills and build a better future in the program areas mentioned above.

Location: 2998 W. Pearl City Rd. (Highland Community College Campus) Freeport, IL 61032

Accessible: Yes

Eligibility: Targeted to limited resource families who receive food stamps.

Contact Name: Barbara Curry and Diane Rinehold

Contact Position: INEP (Illinois Nutrition Education Program) Coordinator

Phone: 815-235-4125

Fax: 815-232-9006

E-mail: http://web.extension.illinois.edu/jsw

Operating Hours: Monday – Friday, 8:00 a.m. – 4:30 p.m.

Languages Supported: English
Agency: VOICES DV

Description: VOICES DV strives to empower female and male victims of domestic violence and sexual assault/abuse/harassment to make positive decisions that will end the violence in their lives by providing victims with accurate information, support, advocacy and the opportunity for productive growth and change.

Mission Statement: VOICES DV mission is to provide advocacy and support to all victims of domestic violence in Stephenson County.
VOICES DV also provides services to victims of sexual assault, abuse and harassment in Stephenson County.

Location: 1401 Crestwood Drive (Domestic Violence Services)
Freeport IL 61032

222 West Spring Street (until 9/30/14, then moving to Crestwood Drive)
Freeport, IL  61032

Accessible: Yes

Services Provided: Domestic Violence Services: Legal Advocacy, Individual Counseling, Transitional Living Program, Emergency Shelter (if funded), Virtual Legal Clinic (new service) and 24 Hour Crisis Hotline.

Sexual Assault Services: 24-hour Crisis Intervention Counseling, Medical Advocacy, Legal Advocacy to file Sexual Assault Civil No Contact Orders, Court Advocacy and Support throughout a Criminal Prosecution and Counseling/Therapy Services.

Eligibility: Must be enrolled as a VOICES client (exception is Hotline services)

Documents: All services are free and confidential.

Phone: 815-235-9421 (General)
815-235-1641 (Domestic Violence Services and Hotline)
815-232-7200 (Sexual Assault Services/Hotline during Business Hours)
815-233-4357/CONTACT – for referral to an On-Call Sexual Assault Advocate nights and weekends.

Fax: 815-233-2348

Operating Hours: Monday thru Friday, 8:00 a.m. – 4:30 p.m.; not open on Court holidays or closures
Languages Supported: English; Spanish (with assistance from Language Access Line or interpreter); other languages with assistance from Language Access Line.

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Service 1 of 7
Service Name: Legal Advocacy

United Way Affiliate: Yes

Description: Legal advocates will aid clients who need assistance in obtaining an Order of Protection. Staff can assist with paperwork, accompany clients to the Police/Sheriff’s Department to file reports, and go with them to court for support. Staff cannot give legal advice.

Location: 1401 Crestwood Dr.
Freeport, IL 61032

Accessible: Yes

Eligibility: Must be enrolled as a VOICES Domestic Violence client

Phone: 815-235-9421 (General)
815-235-1641 (Services and Hotline)

Fax: 815-233-2348

Operating Hours: Monday thru Friday, 8:00 a.m. – 4:30 p.m.; not open on Court holidays or closures

Languages Supported: English; Spanish (with assistance from Language Access Line or interpreter); other languages with assistance from Language Access Line.

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Service 2 of 7
Service Name: In-Person Domestic Violence Counseling

United Way Affiliate: Yes

Description: The Family Advocate will provide individual counseling to victims of domestic violence (physical, emotional, sexual and financial) to end the abuse in their lives. Assistance is provided to help identify unhealthy relationships, understand the cycle of violence and to do safety planning. Information is always kept confidential.

Location: 1401 Crestwood Dr.
Freeport, IL 61032

Accessible: Yes
**Eligibility:**
Must be enrolled as a VOICES Domestic Violence client (exception is Hotline services)

**Documents:**
All services are free and confidential.

**Phone:**
815-235-9421 (General)
815-235-1641 (Services and Hotline)

**Fax:**
815-233-2348

**Operating Hours:**
Monday thru Friday, 8:00 a.m. – 4:30 p.m.; not open on Court holidays or closures

**Languages Supported:**
English; Spanish (with assistance from Language Access Line or interpreter); other languages with assistance from Language Access Line.

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**Service 3 of 7**

**Service Name:**
Transitional Living Program

**United Way Affiliate:**
Yes

**Description:**
Provides transitional housing to women, men and children who have fled domestic abuse. Program can be up to one (1) year, with client actively seeking their own housing. Clients learn budgeting, life skills and how to live independently. Clients meet with Family Advocate weekly as well as Community Resource Specialist. Must be working or actively seeking employment, or taking classes to further knowledge and skill base. Program is focused on safety and the client becoming self-sufficient.

**Location:**
1401 Crestwood Dr.
Freeport, IL 61032

**Accessible:**
Yes

**Eligibility:**
Active client of VOICES Domestic Violence Program. There is a 4-6 week assessment prior to acceptance in the program. Working or actively seeking employment, or attending school. Housing due to domestic violence, and place is needed to be safe. Income criteria also applies.

**Documents:**
All services are free and confidential.

**Phone:**
815-235-9421 (General)
815-235-1641 (Services and Hotline)

**Fax:**
815-233-2348
Service 4 of 7
Service Name: Emergency Overnight Shelter

United Way Affiliate: Yes

Description: VOICES DV has a collaborative relationship with DV organizations who operate emergencies shelters in Illinois and can arrange for shelter for individuals/families fleeing abuse. The closest area shelters are located in Rockford, Sterling and Oregon. An average stay is 30-45 days.

Emergency overnight stays in an area motel may be provided if funded. Referral for this service is generally made by a local Police Department or County Sheriff’s Office.

Location: 1401 Crestwood Dr.
Freeport, IL 61032

Eligibility: Must be enrolled as a VOICES Domestic Violence client (exception is Hotline services)

Documents: All services are free and confidential.

Phone: 815-235-9421 (General)
815-235-1641 (Services and Hotline)

Fax: 815-233-2348

Operating Hours: Monday thru Friday, 8:00 a.m. – 4:30 p.m.; not open on Court holidays or closures

Languages Supported: English; Spanish (with assistance from Language Access Line or interpreter); other languages with assistance from Language Access Line.
Location: 1401 Crestwood Dr.
Freeport, IL 61032

Accessible: Yes

Eligibility: No eligibility required.

Documents: All services are free and confidential.

Phone: 815-235-9421 (General)
815-235-1641 (Services and Hotline)

Fax: 815-233-2348

Operating Hours: Monday thru Friday, 8:00 a.m. – 4:30 p.m.; not open on Court holidays or closures

Languages Supported: English; Spanish (with assistance from Language Access Line or interpreter); other languages with assistance from Language Access Line.

Service 6 of 7
Service Name: Virtual Legal Clinic

United Way Affiliate: Yes

Description: Provides one hour of free legal consultation via Skype from an Attorney on a variety of issues including but not limited to divorce, child custody, marital property and maintenance, employment debt/credit/financial problems, immigration and visa issues, and legal rights. Attorney does not represent the individual in court.

Location: 1401 Crestwood Dr.
Freeport, IL 61032

Accessible: Yes

Eligibility: Will enroll as VOICES DV client

Documents: All services are free and confidential.

Phone: 815-235-9421 (General)
815-235-1641 (Services and Hotline)

Fax: 815-233-2348
Operating Hours: Monday thru Friday, 8:00 a.m. – 4:30 p.m.; not open on Court holidays or closures

Languages Supported: English; Spanish (with assistance from Language Access Line or interpreter); other languages with assistance from Language Access Line.

Service Name: Sexual Assault Services

United Way Affiliate: Yes

Description: Sexual Assault Services offers 24-hour crisis intervention counseling, medical advocacy, legal advocacy to file sexual assault Civil No Contact Orders, court advocacy and support throughout a criminal prosecution and counseling/therapy services to victims of sexual violence. A trained agency advocate is available 24 hours a day, seven days a week through the agency or after-hours through CONTACT help line.

Location: 222 W. Spring St. (until September 30, 2014)
Freeport, IL 61032

1401 Crestwood Drive (as of October 1, 2014)
Freeport, IL 61032

Accessible: Yes

Fees: None

Contact Name: Diane Allee

Contact Position: Services Coordinator

Phone: 815-232-7200

Fax: 815-233-2348

Contact Notes: For 24 hour crisis services, call CONTACT 815-233-4357 for referral to an agency on-call sexual assault counselor.

Operating Hours: 8:30 a.m. – 5:00 p.m. Monday – Friday until 9/30/14
8:00 a.m. – 4:30 p.m. Monday – Friday as of 10/1/14; not open on Court holidays or closures

After business hours or weekends, call CONTACT (Sexual Assault Services Hotline Service) for referral to an agency sexual assault advocate.

Languages Supported: English, Spanish upon request
<table>
<thead>
<tr>
<th><strong>Agency:</strong></th>
<th>WIA Youth Program – Elevate Stephenson</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Agency:</strong></td>
<td>Elevate-Stephenson WIA Youth Program</td>
</tr>
<tr>
<td></td>
<td><em>Administered by Regional Office of Education #8 in partnership with The Workforce Connection.</em></td>
</tr>
<tr>
<td><strong>Description:</strong></td>
<td>Educational support services, pre-employment skills training, and subsidized employment for qualifying youth.</td>
</tr>
<tr>
<td><strong>Location:</strong></td>
<td>27 S. State, Suite 101</td>
</tr>
<tr>
<td></td>
<td>Freeport, IL 61032</td>
</tr>
<tr>
<td><strong>Accessible:</strong></td>
<td>Yes</td>
</tr>
<tr>
<td><strong>Contact Position:</strong></td>
<td>Cindy Gordon, Elevate-Stephenson Coordinator</td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>815-599-1408 x 136</td>
</tr>
<tr>
<td><strong>Fax:</strong></td>
<td>815-297-9032</td>
</tr>
<tr>
<td><strong>Web Site:</strong></td>
<td><a href="http://www.roe8.com">www.roe8.com</a></td>
</tr>
<tr>
<td><strong>E-mail:</strong></td>
<td><a href="mailto:cgordon@roe8.com">cgordon@roe8.com</a></td>
</tr>
<tr>
<td><strong>Operating Hours:</strong></td>
<td>Monday – Friday, 8:00 a.m. – 4:00 p.m.</td>
</tr>
<tr>
<td><strong>Languages Supported:</strong></td>
<td>English, Spanish</td>
</tr>
</tbody>
</table>
Agency: The Workforce Connection

Description: The Workforce Connection is a partnership of state and federally funded employment and training programs and educational entities committed to providing a workforce that meets the needs of our business community; proving one contact for employers to find qualified workers and for jobseekers to receive training, education and employment services.

Service Name: The Workforce Connection-Freeport

Location: 27 W. Stephenson Street
Freeport, IL 61032

Accessible: Yes

Phone: 815-235-1801
815-232-1053

Languages Supported: English
Agency: The Youth Service Bureau of Illinois Valley

Description: A multi county, multi-program Child Welfare/ Social Service agency.

Mission Statement: Helping young people and families succeed by serving them in their home, school and community.

Service 1 of 3
Service Name: M.I.S.T.E.R. Program

United Way Affiliate:

Description: A parenting skills class program for African American Fathers. The fathers who enroll in this program will enhance and acquire improved parenting skills, which will help to strengthen them and their family unit.

Location: Rockford Office (Services Winnebago, Boone, Jo Davies and Stephenson Counties.

Accessible: Our offices meet A.D.A. standards.

Credentials: Program staff hold B.A. /S. and Masters Degrees.

Eligibility: May be referred by D.C.F.S., Adult Probation, Juvenile Court, Police, Churches or self-referral.

Contact Name: Geoff Franklin

Contact Position: Administrator

Phone: 815/316-1977

Fax: 779/221-3098

Operating Hours: 9:00 a.m. until 5:00 p.m. Classes are held during the day, or evenings, Monday through Thursday.

Languages Supported: English and Spanish.

Service 2 of 3
Service Name: Traditional Parenting Program

United Way Affiliate:

Description: A parenting skills class program for mothers and fathers. The mothers and fathers who enroll in this program will enhance and acquire improved parenting skills, which will help to strengthen them and their family unit.
Location: Rockford Office (Services Winnebago, Boone, Jo Davies and Stephenson Counties.

Accessible: Our offices meet A.D.A. standards.

Credentials: Program staff hold B.A. /S. and Masters Degrees.

Eligibility: May be referred by D.C.F.S., Adult Probation, Juvenile Court, Police, Churches or self-referral.

Contact Name: Geoff Franklin

Contact Position: Administrator

Phone: 815/316-1977

Fax: 779/221-3098

Operating Hours: 9:00 a.m. until 5:00 p.m. Classes are held during the day, or evenings, Monday through Thursday.

Languages Supported: English and Spanish.

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Service 3 of 3
Service Name: Foster Care Program

United Way Affiliate: No

Description: A program for children in state custody who are unable to remain safely in their home. The Youth Service Bureau of Illinois Valley “recruits”, licenses and Case Manages foster homes for children who are in state care. Foster care is meant to be a short term solution to an emergency situation. It may be for a single day, or several weeks and some may continue for years.

Location: Rockford Office (Services Winnebago, Boone, Jo Davies and Stephenson Counties.

Accessible: Yes

Credentials: Program staff hold B.A. /S. and Masters Degrees.

Eligibility: Must be referred by D.C.F.S.

Contact Name: Geoff Franklin
Contact Position: Administrator

Phone: 815/316-1977

Fax: 779/221-3098

Operating Hours: 9:00 a.m. until 5:00 p.m. Classes are held during the day, or evenings, Monday through Thursday.

Languages Supported: English and Spanish.
Agency: YWCA Northwestern Illinois Child Care Solutions

Description: YWCA Rockford Child Care Solutions (CCS) provides child care referrals and consumer education to families, assists income eligible families pay for child care by determining eligibility for state subsidized child care, and recruits and trains child care providers.

Mission Statement: CCS works with the community to build a quality early childhood and education system, which addresses the developmental needs of children while supporting the needs of parents and child care providers.

-----------------------------------------------

Service 1 of 3
Service Name: Child Care Provider Services

United Way Affiliate: No

Description: In depth information on starting a child care business, training, technical assistance and networking. We provide many services for child care professionals including training opportunities including workshops and seminars, professional development funds for education and training, credentialing and accreditation assistance, Quality Improvement Funds, Excelerate Illinois/Quality Rating System technical assistance, free listing on our provider referral database, Resource lending library, information on community and parent needs, information and resources about health and safety needs of children in child care, home visits or observations about health and safety practices or policies.

Location: 4990 E. State
Rockford, IL 61108

Accessible: Yes

Contact Position: Child Care Solutions, Provider Services Department

Phone: 888-225-7072

Fax: 815-484-9456

Web Site: www.ywcachildcaresolutions.org

E-mail: questionsforccs@ywcachildcaresolutions.org

Operating Hours: Monday – Friday, 8:00 a.m. – 4:30 p.m.

Languages Supported: English, Spanish

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Service 2 of 3

Service Name: Child Care Referrals (for parents/guardians)

United Way Affiliate: No

Description: Quality child care can make a big difference in your child’s future. By choosing quality care now, you give your child a head start on developing a strong mind and body. Our child care provider referral database contains information on over 700 child care programs. Our referral service is accessible for families of all income levels. Let our knowledgeable Child Care Referrals Specialists help you in your search.

Location: 4990 E. State
Rockford, IL 61108

Accessible: Yes

Contact Person: Cyndey or Kelly

Contact Position: Child Care Referral Specialist

Phone: 888-225-7072 ext. 204 or 206

Fax: 815-484-9456

E-mail: questionsforccs@ywcachildcaresolutions.org

Operating Hours: Monday – Friday, 8:00 a.m. – 4:30 p.m.

Languages Supported: English, Spanish

Service 3 of 3

Service Name: Child Care Assistance Program

United Way Affiliate: No

Description: The Child Care Assistance Program (CCAP) exists to help Illinois families that meet the income guidelines and who work or go to school, pay for some of the cost of child care. The program is able to assist families with children under the age of 13. Parents/Guardians must complete an application to apply for assistance and supply verification of employment and/or educational activity.

Location: 4990 E. State
Rockford, IL 61108
<table>
<thead>
<tr>
<th><strong>Accessible:</strong></th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Credentials:</strong></td>
<td>Member agency of the IDHS funded statewide Child Care Resource and Referral System</td>
</tr>
<tr>
<td><strong>Eligibility:</strong></td>
<td>The IDHS Childcare program serves all working families with incomes that meet the income guidelines.</td>
</tr>
<tr>
<td><strong>Fees:</strong></td>
<td>All parents are required to share in the cost of childcare for their children. Parents must make a co-payment to their childcare provider each month.</td>
</tr>
<tr>
<td><strong>Contact Position:</strong></td>
<td>CCAP Eligibility Specialist</td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>888-225-7072</td>
</tr>
<tr>
<td><strong>Fax:</strong></td>
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<td><strong>Web Site:</strong></td>
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</tr>
<tr>
<td><strong>E-mail:</strong></td>
<td><a href="mailto:email@ywcachildcaresolutions.org">email@ywcachildcaresolutions.org</a></td>
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</table>
Services Located outside of Freeport  *(always seek services first in Stephenson County)*

**Rockford Rescue Mission**
Rockford Rescue Mission is a non profit homeless shelter and recovery home for men, women and children. Shelter hours are 24 hours a day 365 days a year with three meals served daily. Case management, life skills and other coordinated services are available.

The Men’s Crisis Center offers short-term housing for up to 130 homeless men
715 West State Street
Rockford, IL 61102
Phone: 815-965-5332
Fax: 815-333-3333

The Women’s Crisis Center offers short-term housing for 48 women and children
809 Cedar Street
Rockford, IL 61102
Phone: 815-986-0393
Fax: 815-333-3333
http://rockfordrescuemission.org

**Rosecrance, Rockford IL**
Contact: 888-928-5278

**Remedies Renewing Lives**
Assists persons who have problems with substance abuse or family violence. Remedies Renewing Lives’ domestic violence shelter and services offers counseling for victims of domestic violence and their dependent children. Call 815-962-2102 to initiate services. Substance abuse services include: screening, assessment, treatment, and aftercare for substance abusers both adults and adolescents. Individual, couple, family, and group counseling available. Also offers medical and psychological services; prevention education and training; intervention guidance; on-site urinalysis processing; Alcoholics & Narcotics Anonymous; relapse prevention counseling; and methadone & suboxone treatment. Free or sliding fee schedule services, Medicaid eligible. Nurses, physicians, and certified addictions counselors. M-Th 8am-5pm, F 8am-1pm, other hours by appointment.
516 Green Street
Rockford, IL 61102
Phone: 815-962-0871
2028 N. State Street
Belvidere, IL 61008
Phone: 815-547-4502
Crisis line: 815-962-6102
http://remediesrenewinglives.org

**Shelter Care Ministries – Emergency Housing**
Shelter Care Ministries’ Emergency Housing Program serves homeless families’ with children. Housing is provided in one of Shelter Care’s 12 emergency apartments’ for a maximum of 90 days. Case Managers work with families to develop weekly goals in employment, education, child services and housing to ensure
transition into a more stable lifestyle. Requirements: Households must be headed by an adult at least 21 years of age. Children in the household must be younger than 18 or still attending school full-time.

412 N. Church Street
Rockford, IL 61103
Phone: 815-964-5520
http://www.shelter-care.org/

**Rockford MELD – Trinity House**
MELD at Trinity House provides emergency shelter for moms and their children for up to 120 days. While at the shelter, families are provided with life-skills, child development, parenting education and case management. Requirements: Homeless, pregnant and/or parenting women between the ages 16 – 21.

620 Kishwaukee Street
Rockford, IL 61103
Phone: 815-963-3369
http://rockfordmeld.org

**The Bridge (Youth Services Network)**
Youth Services Network operates a DCFS licensed 24 hour homeless shelter for youth ages 14-18 who reside in Winnebago and Boone counties. Walk-in homeless youth are accepted as are youth referred by the members or to find safe, affordable housing if they are over 17 years of age. Shelter and transition services are provided for a maximum of 120 days. YSN hours: 8:00-4:30, 24 hour on call for emergencies.

3703 N. Main Street
Rockford, IL 61103
Phone: 815-986-1947
http://www.ysnkids.com